

Mr.Nmrao

Senior Salesforce Developer

SUMMARY

- Over 7+ years of Experience and having 5 years in Salesforce.com CRM space that includes Business Analysis, Administration, Configuration, Customization, Testing & Integration.
- Certified Admin(ADM-301), ISTQB Certified and App Builder Salesforce Consultant Administration.
- 2+ Years of Experience into Oracle EBS Domain handling various Modules like Accounts Payable , General ledger & ARIBA.
- Expertise in developing various SFDC implementations covering Sales Cloud.
- Pervasive experience in performing the administrative and development related tasks like consigning Roles, security and sharing rules, creating Profiles, Custom Objects, Custom Tabs, Custom Formula Fields, Relationships, Roll-Up Summary, Validation Rules, Users, Custom Reports, Workflows, Email Alerts, Action, Assignment Rules, Approval Process, Record Type, Page Layouts Dashboards, Custom Reports.
- Strong Knowledge in implementing security and sharing Rules at object, field, and record level for different users at different levels of organization.
- Developed and configured various Dashboards, Custom Reports and Report Folders for different user profiles based on the need in the organization.
- Expertise in designing of Sites, Custom labels using Translation work bench which supports internalization.
- Experience in implementing SFDC development using Apex classes, Triggers, Visual Force pages, Standard Controllers, Force.com IDE, Eclipse, SOQL and SOSL.
- Worked on Partner Communities and implemented Sales portal home page into Salesforce using Visual force pages, Html, Java Script, CSS
- Hands full of experience on Batch jobs, Bulk triggers, Test Classes.
- Integrated Salesforce with external applications using REST web service classes.
- Good understanding of Salesforce.com Governor Limits with an ability to optimize code to respect those limits.
- Experience in Data migration and integration using Data Loader.
- Experience in writing of Test classes to achieve over all test coverage.
- Upper-Intermediate English.
- Available ASAP.

TECHNICAL SKILLS

Main Technical Skills	Salesforce
Programming Languages	JavaScript
Salesforce Ecosystem	Apex Classes, Apex DataLoader, Salesforce, Salesforce Apex, SOQL, SOSL, Visualforce Pages

UI Frameworks, Libraries, and Browsers	CSS, HTML, HTML5
Databases & Management Systems / ORM	Oracle Database, Toad
Web/App Servers, Middleware	Azure DevOps Server (ex TFS Team Foundation Server)
Third Party Tools / IDEs / SDK / Services	Eclipse, Office 365
Collaboration, Task & Issue Tracking	Jira
Mail / Network Protocols / Data transfer	putty
SDK / API and Integrations	RESTful API
Platforms	Salesforce
Methodologies, Paradigms and Patterns	SOAP
QA, Test Automation, Security	SoapUI
Hosting, Control Panels	WinSCP
Other Technical Skills	BMC Remedy, IDE, Remedy, Smart SMP

EXPERIENCE

Software Developer, Jeshurun Serviced Limited - Warrington, UK

Consultant, AO Development Support Ericsson, HCL Technologies India

Sep 2021- March 2022

Responsibilities:

- Providing technical guidance to team to design and implement solution
- Client interaction regarding the new requirements and understanding the business requirement
- Analyze the Business Requirement and prepared Technical Analysis
- Worked on process builder, formula fields sharing and security.
- Involved in creating APEX classes and Triggers.
- Customization of the Organization Profile, creation of custom objects, custom fields, formula fields as per the Requirement



- Created SOQL & SOSL for data handling using platform database objects.
- Involved in Deployment Process, to migrate meta data from one Sandbox to another Sandbox environment using Change Sets, Eclipse

Technologies: Apex Classes, Triggers, IDE, TFS, SOSL, SOQL, HTML, JIRA ,Data loader, Web Service Integrations, BMC Remedy , Smart SMP

Team Lead

Aug 2020 – Sep 2021

Technology Support Specialist, Nutrient, Infosys , India

Apr 2017 - Aug -2020

Responsibilities:

- Helping team to understand the requirements
- Providing technical guidance to team to design and implement solution
- Interacting daily with onsite delivery team and planning daily activity for the team
- Technical review of implemented solution and making sure of the quality deliverables
- Providing support on technical issues
- Successful in bug fixes, documentation of design and implementation of each enhancement

Technologies: Apex Classes, VF Pages, Triggers, Force.com IDE, Apex Data loader, Web Service Integration (SFDC to Java)

Technology Support Specialist, Cummins, Infosys, India

March 2015 – Feb 2017

Responsibilities:

- Incident management using Remedy and committed to provide solution within time, adhering to stringent SLAs abiding by various processes as prevalent.
- Worked on P2P flow like clearing the REC , INV & PO from the error correction and making sure they are processed to the Work bench.
- Monitoring the Job Scheduling tool and ensuring the Normal completion of the Job.
- If Job gets aborted checking the error and sharing the same with L2 Team for analysis
- Fetching reports from Ticketing tool and sharing to the management for Client Presentation.
- Calculating the SLA (Response & Resolution) on weekly basis
- Closely worked with other team members to provide quick resolution as and when required
- Involved in creation/updating technical design document and test documents.
- Actively cooperating and communicating with other team members for efficiency in development work

Technologies: Oracle 11i/R12 , Appworx , Putty , Winscp , Toad, Remedy , Service Now, MS Office



EDUCATION

MS Computer Science from University of Wolverhampton, United Kingdom

Feb 2009- Dec 2010

Bachelor of Technology in Electronics & Instrumentation from JNTU , India

June 2003 - Aug 2008

CERTIFICATES

Sales force Certified Administrator

ISTQB Certified

