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Mr.Nmrao

Salesforce Developer

SUMMARY

- Over 7+ years of Experience and having 5 years in Salesforce.com CRM space that includes Business Analysis, Administration, Configuration, Customization, Testing & Integration.
- Certified Admin(ADM-301), ISTQB Certified and App Builder Salesforce Consultant Administration.
- 2+ Years of Experience into Oracle EBS Domain handling various Modules like Accounts Payable , General ledger & ARIBA.
- Expertise in developing various SFDC implementations covering Sales Cloud.
- Pervasive experience in performing the administrative and development related tasks like consigning Roles, security and sharing rules, creating Profiles, Custom Objects, Custom Tabs, Custom Formula Fields, Relationships, Roll-Up Summary, Validation Rules, Users, Custom Reports, Workflows, Email Alerts, Action, Assignment Rules, Approval Process, Record Type, Page Layouts Dashboards, Custom Reports.
- Strong Knowledge in implementing security and sharing Rules at object, field, and record level for different users at different levels of organization.
- Developed and configured various Dashboards, Custom Reports and Report Folders for different user profiles based on the need in the organization.
- Expertise in designing of Sites, Custom labels using Translation work bench which supports internalization.
- Experience in implementing SFDC development using Apex classes, Triggers, Visual Force pages, Standard Controllers, Force.com IDE, Eclipse, SOQL and SOSL.
- Worked on Partner Communities and implemented Sales portal home page into Salesforce using Visual force pages, Html, Java Script, CSS
- Hands full of experience on Batch jobs, Bulk triggers, Test Classes.
- Integrated Salesforce with external applications using REST web service classes.
- Good understanding of Salesforce.com Governor Limits with an ability to optimize code to respect those limits.
- Experience in Data migration and integration using Data Loader.
- Experience in writing of Test classes to achieve over all test coverage.
- Upper-Intermediate English.
- Available ASAP.

SKILLS

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| Main Technical Skills | Salesforce |
| Programming Languages | JavaScript |

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| Salesforce Ecosystem | Apex Classes, Apex DataLoader, Salesforce Apex, SOQL, SOSL, Visualforce Pages |
| UI Frameworks, Libraries, and Browsers | CSS, HTML, HTML5 |
| Databases & Management Systems / ORM | Oracle Database, Toad |
| Web/App Servers, Middleware | Azure DevOps Server (ex TFS Team Foundation Server) |
| Third Party Tools / IDEs / SDK / Services | Eclipse, Microsoft Office |
| Collaboration, Task & Issue Tracking | Jira |
| Mail / Network Protocols / Data transfer | putty |
| SDK / API and Integrations | RESTful API |
| Methodologies, Paradigms and Patterns | SOAP |
| QA, Test Automation, Security | SoapUI |
| Other Technical Skills | BMC Remedy, IDE, Remedy, Smart SMP, WinSCP |

EXPERIENCE

Software Developer, Jeshurun Serviced Limited – Warrington, UK

Consultant, AO Development Support Ericsson, HCL Technologies India

Sep 2021- March 2022

Responsibilities:

- Providing technical guidance to team to design and implement solution
- Client interaction regarding the new requirements and understanding the business requirement
- Analyze the Business Requirement and prepared Technical Analysis
- Worked on process builder, formula fields sharing and security.
- Involved in creating APEX classes and Triggers.
- Customization of the Organization Profile, creation of custom objects, custom fields, formula fields as per the Requirement
- Created SOQL & SOSL for data handling using platform database objects.



- Involved in Deployment Process, to migrate meta data from one Sandbox to another Sandbox environment using Change Sets, Eclipse

Technologies: Apex Classes, Triggers, IDE, TFS, SOSL, SOQL, HTML, JIRA ,Data loader, Web Service Integrations, BMC Remedy , Smart SMP

Team Lead

Aug 2020 – Sep 2021

Technology Support Specialist, Nutrient, Infosys , India

Apr 2017 - Aug -2020

Responsibilities:

- Helping team to understand the requirements
- Providing technical guidance to team to design and implement solution
- Interacting daily with onsite delivery team and planning daily activity for the team
- Technical review of implemented solution and making sure of the quality deliverables
- Providing support on technical issues
- Successful in bug fixes, documentation of design and implementation of each enhancement

Technologies: Apex Classes, VF Pages, Triggers, Force.com IDE, Apex Data loader, Web Service Integration (SFDC to Java)

Technology Support Specialist, Cummins, Infosys, India

March 2015 – Feb 2017

Responsibilities:

- Incident management using Remedy and committed to provide solution within time, adhering to stringent SLAs abiding by various processes as prevalent.
- Worked on P2P flow like clearing the REC , INV & PO from the error correction and making sure they are processed to the Work bench.
- Monitoring the Job Scheduling tool and ensuring the Normal completion of the Job.
- If Job gets aborted checking the error and sharing the same with L2 Team for analysis
- Fetching reports from Ticketing tool and sharing to the management for Client Presentation.
- Calculating the SLA (Response & Resolution) on weekly basis
- Closely worked with other team members to provide quick resolution as and when required
- Involved in creation/updating technical design document and test documents.
- Actively cooperating and communicating with other team members for efficiency in development work

Technologies: Oracle 11i/R12 , Appworx , Putty , Winscp , Toad, Remedy , Service Now, MS Office

EDUCATION

MS Computer Science from University of Wolverhampton, United kingdom

Feb 2009- Dec 2010

Bachelor of Technology in Electronics & Instrumentation from JNTU , India

June 2003 – Aug 2008

CERTIFICATES

Sales force Certified Administrator

ISTQB Certified

