Sofia Y.
Middle Scrum Master

SUMMARY

- 3 years of experience support Agile teams with Scrum process - Upper-Intermediate English
- AvailableASAP

TECHNICAL SKILLS

Main Technical Skills	Scrum (3 yr.), Agile (3 yr.)
Methodologies, Paradigms and Patterns	Agile (3 yr.), Kanban, Lean, Scrum (3 yr.)
Collaboration, Task & Issue Tracking	Jira

EXPERIENCE

Scrum Master/Agile Project Manager

January 2021 - Present (1 year 5 months)
Responsibilities:

- support Agile teams with Scrum process as a Scrum Master
- enhance Agile and Lean principles in the teams
- coach Team in self-management and self-organization
- setup and improve Jira Scrum/Kanban boards
- help teams to use the metrics for self-evaluation
- coach Scrum Masters and Product Owners
- risk and dependency management
- build effective communication process with main client developers, QA, and other departments

Head of Administrative Department

October 2019 - Present (2 years 8 months)
Responsibilities:

- organization of E5 team work process
- support of E5 office
- coordination of E5 open and corporate training events
- coordination of trainers loading and schedule
- resolving all outstanding issues and escalations

Event Manager

June 2019 - October 2019 (5 months)
Responsibilities:

- organization of training events (full cycle from ideation to gathering feedback)
- support of speakers during events
- communication with the participants
- resolving all outstanding issues during events

CERTIFICATIONS

Professional Scrum Master I (PSM I)
Certified SAFe® 5 Agilist

EDUCATION

National University of Kyiv-Mohyla Academy, Bachelor's degree
2016 - 2020