Volodymyr B.
Senior Salesforce Technical Lead/Architect/Engineer

SUMMARY

- 7.5 years of Salesforce expertise including architecture design, development, and team leadership.
- Experienced in Apex, LWC, Aura, VisualForce, REST APIs, and Salesforce DX with extensive integration experience.
- Skilled in complex data modeling, automation (Flows, Process Builder), and migration using CI/CD pipelines.
- Led scalable Salesforce solutions for healthcare, fintech, and HR startups with cloud integrations (Azure, Mulesoft).
- Certified Salesforce Platform Developer II, Data Architect, and Application Architect with strong Agile and Scrum practice.

TECHNICAL SKILLS

Main Technical Skills	Salesforce, Salesforce Apex, Apex Triggers, Visualforce, Salesforce Lightning Component
AI Tools & Assistants	Claude
Programming Languages	JavaScript
Salesforce Ecosystem	Apex Classes, Apex DataLoader, Apex Triggers, Cement, FFLIB, LMC, Mercury, Salesforce, Salesforce Analytics, Salesforce Apex, Salesforce Composite API, Salesforce CPQ, Salesforce Flows, Salesforce Lightning Component, Salesforce Lightning Framework, Salesforce LWC, SLDS, Visualforce
AI & Machine Learning	Claude
Java Libraries and Tools	JSON
JavaScript Libraries and Tools	NPM
Security	IDP
Data Analysis and Visualization Technologies	Tableau
Databases & Management Systems / ORM	Data Lake
UI Frameworks, Libraries, and Browsers	CSS, HTML, SASS

Cloud Platforms, Services & Computing	Azure, CloudFlare
Industry Domain Experience	POS
Methodologies, Paradigms and Patterns	Agile, CRUD, REST, Scrum
Third Party Tools / IDEs / SDK / Services	Aircall, Copado, Excel, Google Drive, IntelliJ IDEA, Microsoft Visual Studio Code, Toggle
Deployment, CI/CD & Administration	Ant Migration Tool, CI/CD, GitHub CI
SDK / API and Integrations	API, Mulesoft, RESTful API, SOAP API
Collaboration, Task & Issue Tracking	Atlassian Confluence, Atlassian Trello, Jira
Mail / Network Protocols / Data transfer	BIND, VoIP
UI/UX/Wireframing	DX, UI/UX
Version Control	Git, GitHub, Github Actions, GitLab, Mercurial, SourceTree
Platforms	Microsoft, Salesforce, Zendesk
QA, Test Automation, Security	Postman, Unit Testing
File Systems, Storage	XML

WORK EXPERIENCE

Salesforce Lead/Architect, Global Engineering Company (Salesforce project architecture and integrations for Healthcare startup)

Duration: Mar. 2026 - now

Summary: Designed the Salesforce project architecture and led integrations with a mobile application and Data Lake service for a healthcare startup from USA. Provided expert consultation and established guidelines for seamless Salesforce integrations.

Responsibilities:

- Designed and implemented REST API and Apex custom web services.
- Led integration with external systems including Tableau and Microsoft Azure.
- Authored technical documentation and architecture diagrams.
- Provided expert consultation to team members.

Technologies: Salesforce Apex, REST API, Custom Web Services REST, Tableau, Microsoft Azure.

Salesforce Lead/Architect, Scalable Salesforce solutions and integrations for Fintech startup

Duration: Apr. 2025 - Mar. 2026

Summary: Engineered scalable Salesforce solutions to optimize core business processes for a fintech startup from USA. Implemented automated document generation and integrated Salesforce with legacy infrastructure and Microsoft Azure cloud ecosystem.

Responsibilities:

- Developed Lightning Web Components (LWC) and Apex code.
- Implemented Salesforce Analytics Tools, Flow Approval Processes, and custom REST web services.
- Integrated Salesforce with Microsoft Power Automate, Google Apps, Google Drive, and Cloudflare.
- Designed Mulesoft and Mulesoft IDP integrations.
- Managed technical interviews, release management, and built GitHub CI/CD pipelines.
- Performed mass CRUD operations and used XL-Connector for Excel integration.

Technologies: LWC, Apex, Salesforce Analytics Tools, Flow, Custom Web Services REST, Microsoft Power Automate, Google Apps, Cloudflare, Mulesoft, GitHub CI/CD, XL-Connector.

Salesforce Engineer, Hire Genius Limited (HR Management Product Extension)

Duration: Aug. 2024 - Apr. 2025

Summary: Extended an existing managed package and contributed to solution design for a product focused on HR management.

Responsibilities:

- Developed Lightning Web Components (LWC) and SASS styles.
- Extended existing component library and framework.
- Developed Apex code and used FFLib ApexMocks for testing.
- Created custom REST web services and integrated with external systems.

Technologies: LWC, SASS, Apex, FFLib ApexMocks, Custom Web Services REST.

Salesforce Engineer, Technical Architect/Salesforce Lead Engineer/ Consultant, Software development company

Duration: Oct. 2023 - Jun. 2024

Technical Architect/Salesforce Lead Engineer/Consultant, Salesforce system build and integrations for Healthcare startup

Duration: Oct. 2023 - Jun. 2024

Summary: Built a Salesforce system from scratch to extend sales processes for a healthcare startup in the USA. Created scalable architecture and integrated Salesforce with existing customer systems and third-party services.

Responsibilities:

- Designed application architecture and managed release processes.

- Consulted team and customer on Salesforce technologies.
- Performed data migration and developed LWC, Apex, and custom REST web services.
- Integrated with Zendesk, Aircall, Mercury SMS, Einstein Voice Connector, and Salesforce Composite API.
- Set up GitHub CI, code review, and release management.
- Developed flows, experience cloud, reports, dashboards, and packages.

Technologies: LWC, Apex, Custom Web Services REST, Composite API, Zendesk, Aircall, Mercury SMS, Einstein Voice Connector, GitHub CI, Salesforce Flows, Experience Cloud.

Salesforce Engineer, Vessel tracking system and migration for Cement manufacturer

Duration: Oct. 2023 - Jun. 2024

Summary: Developed a vessel tracking system with accounting functionality for a cement manufacturer in the USA. Migrated the system to a new environment and Lightning Experience, extended existing logic and fixed bugs.

Responsibilities:

- Performed metadata and data migration.
- Developed Lightning Web Components (LWC), Aura components, Visualforce pages, and Apex code.
- Audited existing codebase and created reports and documentation.
- Developed custom REST web services and integrated with external systems using Composite API.

Technologies: LWC, Aura Components, Visualforce, Apex, Custom Web Services REST, Composite API.

Salesforce Engineer/Admin/Architect, Salesforce Engineer, Redtag inc.

Duration: May 2019 - Aug. 2023

Salesforce Engineer, Recruitment and HR business process support product

Duration: May 2019 - Aug. 2023

Summary: Developed a product supporting complex business processes in recruitment and HR for a software developer company in the Netherlands.

Responsibilities:

- Developed Lightning Web Components (LWC) and Apex code.
- Created custom REST web services and integrated with external systems.
- Used NPM and GIT for development and version control.
- Developed Salesforce Flows.

Technologies: LWC, Apex, Custom Web Services REST, NPM, GIT, Salesforce Flows.

Salesforce Engineer/Architect, Internal management software for Natural food distributor

Duration: May 2019 - August 2023

Summary: Developed internal software for managing storage, staff, and containers for a natural food distributor in the USA, integrating Salesforce with POS terminals, scanners, and printers.

Responsibilities:

- Developed Lightning Web Components (LWC) and Experience Cloud solutions.
- Created custom REST web services and integrated with external systems.
- Used GIT for version control.
- Developed reports and dashboards.

Technologies: LWC, Experience Cloud, Custom Web Services REST, GIT, Reports and Dashboards.

Salesforce Engineer/Admin, Bug fixes and functionality extension for Global real estate company

Duration: May 2019 - August 2023

Summary:

- Fixed bugs, extended existing functionality, and integrated with external services for a global real estate company
- Extended framework for number to words transformation used in CPQ

Responsibilities:

- Used Copado and GIT for deployment and version control.
- Developed Salesforce Flows, Apex code, Lightning Web Components (LWC), and Visualforce pages for PDF generation.
- Managed unmanaged packages.

Technologies: Copado, GIT, Salesforce Flows, Apex, LWC, Visualforce.

Salesforce Engineer/Admin, Functionality extension for Nonprofit organization

Duration: May 2019 - August 2023

Summary: Extended existing Salesforce functionality based on client documentation and solutions from other technologies for a nonprofit organization in the USA.

Responsibilities:

- Developed reports and dashboards.
- Used GIT for version control.
- Worked with Salesforce Nonprofit Success Pack.

Technologies: Reports and Dashboards, GIT, Salesforce Nonprofit Success Pack.

Salesforce Engineer/Admin, Car rent application on Salesforce Community

Duration: May 2019 - August 2023

Summary: Developed a car rental application provided on Salesforce Community with custom interface based on LWC, including PDF generation and integration with middle server for a software developer company in Germany.

Responsibilities:

- Developed Lightning Web Components (LWC) and Apex classes.
- Developed Salesforce application and Communities.

Technologies: LWC, Apex, Salesforce Application, Communities.

Salesforce Engineer/Admin, Business partner matching web application

Duration: May 2019 - August 2023

Summary: Developed a web application on Salesforce Community to find new business partners based on matching percentage calculated from record parameters for a food distributor company in New Zealand.

Responsibilities:

- Developed Lightning Web Components (LWC) and Apex classes.
- Managed Salesforce application and Communities.
- Managed objects and used Salesforce Lightning Design System (SLDS).

Technologies: LWC, Apex, Salesforce Application, Communities, SLDS.

Salesforce Engineer/Admin/Consultant, Integration with messenger and schedule management for Fashion brand

Duration: May 2019 - August 2023

Summary: Developed integration with Line messenger to bind client accounts to Salesforce and extended functionality for scheduling working hours for boutiques by country/region, including partial migration from Aura to LWC for a fashion brand company in France.

Responsibilities:

- Developed custom Lightning Web Components (LWC).
- Developed Apex classes, controllers, batches, and scheduled jobs.
- Used Composite API and Salesforce REST API.
- Developed Salesforce application.

Technologies: Custom LWC components, Apex Classes/Controllers/Batches/Schedule Jobs, Composite API, Salesforce REST API.

Salesforce Engineer/Admin, Managed package and chatbot integration for Telecommunications company

Duration: May 2019 - August 2023

Summary: Built a managed package integrated with chatbots for a telecommunications company in Portugal.

Responsibilities:

- Developed Apex classes and triggers.
- Developed Aura Components and Lightning Web Components (LWC).
- Used Salesforce Lightning Design System (SLDS) and Lightning Message Channel (LMC).

- Wrote unit tests and managed object validation rules.

Technologies: Apex, Aura Components, LWC, SLDS, LMC, Unit tests.

Salesforce Engineer/Admin, Business process automation tools for Sales company

Duration: May 2019 - August 2023

Summary: Built tools to automate business processes for a sugar manufacturing sales company in Germany.

Responsibilities:

- Developed Apex classes and triggers.
- Developed Visualforce pages and Lightning Web Components (LWC).
- Wrote unit tests and managed objects.

Technologies: Apex Classes, Apex Triggers, Visualforce pages, LWC, Unit tests.

Salesforce Engineer/Admin, Unmanaged package and barcode scanning integration for Dutch Dental Clinic

Duration: May 2019 - August 2023

Summary: Built an unmanaged package for sales and dental equipment industry including barcode scanning and generation using hardware devices, integrated with delivery service application, and extended Sales/Service Cloud functionality for a dental clinic in the Netherlands.

Responsibilities:

- Developed custom controllers and Lightning components.
- Used Quagga JS barcode scanning library.
- Developed Apex classes and triggers.
- Developed Visualforce pages and REST APIs (standard, composite, custom web services).
- Implemented platform events and trigger framework.
- Worked with Experience Cloud, Service Cloud, and Sales Cloud.

Technologies: Quagga JS, Apex Classes, Apex Triggers, Lightning Components, Visualforce, REST API, Platform Events, Experience Cloud, Service Cloud, Sales Cloud.

CERTIFICATION

- **Salesforce Certified Administrator**
- **Salesforce Certified App Builder**
- **Salesforce Certified Sales Cloud Consultant**
- **Salesforce Accredited B2B Administrator**
- **Salesforce Accredited B2B Commerce Developer**
- **Salesforce Certified JavaScript Developer I**
- **Salesforce Certified Platform Developer I**
- **Salesforce Certified Platform Developer II**
- **Salesforce Certified Data Architect**
- **Salesforce Certified Sharing and Visibility Architect**
- **Salesforce Certified Application Architect**

- **Claude with the Anthropic API**
- **Claude Introduction to Model Context Protocol**
- **Claude Introduction to Agent Skills**
- **Claude Code in Action**