

## Artem L. Product Manager

### SUMMARY

- Software engineer with over 10 years of experience in IT product and project management.
- Strong background in computer science and information systems.
- Proficient in multiple programming languages, including Java, JavaScript, Python, and C++.
- Experienced in using project management methodologies such as Scrum, Kanban, and Waterfall.
- Skilled in using project management tools like Jira, Confluence, and Trello.
- Knowledgeable in source control systems like Git and Bitbucket.
- Experienced in data analysis and visualization tools like Power BI and Excel.

### SKILLS

<b>Main Technical Skills</b>	Project Management (10 yr.), Agile (5 yr.), Scrum (5 yr.), Kanban (6 yr.)
<b>Programming Languages</b>	C, Go, Java, Kotlin, Python, Swift
<b>JavaScript Frameworks and Libraries</b>	ES6, React
<b>.NET Platform</b>	.NET
<b>Databases &amp; Management Systems / ORM</b>	PostgreSQL, SQL
<b>Amazon Web Services</b>	AWS S3
<b>Google Cloud Platform</b>	GCP AI
<b>Virtualization, Containers and Orchestration</b>	Docker
<b>Deployment, CI/CD &amp; Administration</b>	Kubernetes
<b>Methodologies, Paradigms and Patterns</b>	microservices architecture, SOAP
<b>iOS Libraries and Tools</b>	Xamarin
<b>Other Technical Skills</b>	Flask-restful

## WORK EXPERIENCE

### Delivery Manager, A complex travel management ecosystem

**Duration:** 05.2022 – 10.2023

**Summary:**

- A complex travel management ecosystem designed to streamline business trip management
- The platform allows selecting the carrier company (air and ground), type of vehicle, class of service (economy or business), the number of transfers, and other parameters to choose the most convenient travel option for each user
- The tasks were to migrate for a high-quality microservice architecture from the existing monolith solution and add new functionality
- Ultimately, we improved the speed of processing requests and reduced the time it takes to book a hotel room or a flight

**Responsibilities:** Delivery Manager, Managing and coordinating cross-national development teams from USA, Europe, and India; Coordinating stakeholders' ideas. Help with prioritizing features and funding dependencies; Milestones, and resource planning; Risks registering and mitigating; Facilitating Scrum events. Leading the development in Agile environment; Organizing workflow patterns for implementing agile practices at the enterprise scale. Impediments removing and Process improvement; "Health checks" the motivation of teams. Facilitating Retrospectives and inspiring teams. Organizing migrating component groups to macroservices (move component groups to separate projects and make separate deployments) Identify logical components, dependencies, and component groups. Improving time-to-market metrics Releases management; Status reporting, roadmaps, and results presenting.

**Technologies:** Java, JavaScript, Kotlin, Swift, GoLand, GCP, Microservice Architecture, Kubernetes, Rest, SOAP

### Product Manager, Integrated retail solution

**Duration:** 03.2019 – 04.2022

**Summary:**

- Integrated retail solution for the automation of business processes to increase profits and reduce the cost of errors
- A set of functions for centralized management of the cash lines
- The interface of the cashier with touch mode and touch mode
- A flexible tool for managing marketing activities in a retail network
- There are ready-made templates and the possibility to create your own
- The goal was to propose a ready-to-market solution with an online connection to a tax authority control tool, attract new customers for SaaS subscriptions, and become a leader in the retail automatization market

**Responsibilities:** Product Manager, Management of the Development of a solution (Soft and Hardware) for retail automatization with an online connection to the tax authority control tool Launched a product to a highly competitive market and brought to a leading position in 2 years Product, Sales, and Marketing management. Product and competitor analysis, marketing research Planning development Roadmap Features prioritizing and cost optimization. Collaborate with the Design department to draw a user-friendly program interface Providing

customer interviews and surveys to maximize the value of a product. Creating scripts, proposals, promotions, presentations, landing pages, contextual advertising, SEO optimization. Introduced internal CRM and ERP systems. Organizing project and product management departments from scratch. Triple-increasing annual revenue

**Technologies:** Agile (Kanban), Waterfall (PMI), SAP, Trello, Notion, Excel

### **Product Manager, Comprehensive solution for automation of all resources data**

**Duration:** 02.2018 – 02.2019

**Summary:**

- The comprehensive solution for automation of all resources data at once: electricity, water, heat and gas
- The system will be adapted to the specifics of the facility, and full support in the design, implementation and testing of the system will be provided
- Monitoring in real time: to process and visualize meter data, one can use software by NERO or any other platform: the meters can be easily integrated with different systems

**Responsibilities:** Product Manager

**Technologies:** Embedded, Python, Kubernetes, Rest

### **Product Manager, Voice recognition app for insurance**

**Duration:** 02.2018 – 02.2019

**Summary:**

- Voice recognition helps customers to find out the price of the insurance object faster and makes the evaluation process easier
- To determine the price, a user needs to name aloud the required parameters (object's brand, production year, etc)
- The application analyzes the voice information and displays an image of the object on the screen
- When a user confirms that the object is chosen correctly, the system analyzes the data and shows the approximate insurance price of the object
- To confirm the final cost, an insurance company manager calls the user to determine details
- The goal was to help reduce the workload of managers as well as increase customer loyalty through the use of advanced technology

**Responsibilities:** Product Manager

**Technologies:** Flutter, React JS, Java, Python, Docker, Amazon AWS

### **Project Manager, Web app for loan finding**

**Duration:** 06.2016 – 05.2017

**Summary:**

- Web app for individual and business users, which helps to find the most suitable type of loan
- The task was to improve the Web and Mobile application that provides online service for quick and easy connection between Lenders and Brokers to ensure borrowers' needs



**Responsibilities:** Project Manager

**Technologies:** .Net, Xamarin, Docker, Amazon AWS

### **Product Sales Manager, International Distributing of consumer electronics products**

**Duration:** 04.2014 – 05.2016

**Summary:**

- International Distributing of consumer electronics products (Apple, BlackBerry, Acer, Toshiba, Prestigio etc) and PC components (Intel, AMD, Kingston etc) to the markets of Europe, the Middle East, and Africa (EMEA)
- With headquarter in Cyprus, subsidiaries in 30 countries, employs more than 2 500 professionals, and 20 000 B2B customers in 60 countries worldwide

**Responsibilities:** Product Sales Manager

**Technologies:** Agile (Kanban), IT4profit

## **EDUCATION**

- **Manager-economist of information systems**

## **CERTIFICATION**

- **Professional Scrum Product Owner**
- **Professional Scrum Master**
- **IT Project Management**

