Maxim M.
Expert DevOps Engineer, System Administrator, IT Specialist

SUMMARY

- Expert DevOps Engineer and IT Specialist with a record of developing and supporting robust IT infrastructure in e-commerce and logistics industries.
- Demonstrable experience with cloud environments including AWS, GCP, and Azure, and proficiency in managing Linux and Windows servers.
- Strong background in system administration, mail server configuration, network engineering with Mikrotik, and ITIL-based monitoring systems like Zabbix.
- Equipped with solid development skills in Python, PHP, and modern automation tools such as Docker and Jenkins.
- Proven ability to lead IT projects and implement effective CI/CD pipelines, underpinned by a deep understanding of Agile, SCRUM, and KANBAN methodologies.
- Holds an Engineering degree and diverse IT certifications, reflecting a commitment to continual learning and professional development.
- Upper-Intermediate English

TECHNICAL SKILLS

Main Technical Skills	AWS
Programming Languages	PHP, Python
.NET Platform	Azure
Databases & Management Systems / ORM	Microsoft SQL Server, MySQL, PostgreSQL
Cloud Platforms, Services & Computing	AWS, Azure, GCP
Google Cloud Platform	Google Workspace
Azure Cloud Services	Hyper-V
Platforms	1C, Bitrix, Bitrix24, Magento 1
Deployment, CI/CD & Administration	Active Directory, CI/CD, Jenkins, Windows server administration

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Methodologies, Paradigms and Patterns	Agile, Kanban, Scrum
SDK / API and Integrations	AmoCRM API, Atlassian SDK
Web/App Servers, Middleware	Apache HTTP Server, Nginx
Scripting and Command Line Interfaces	Bash, PowerShell
Mail / Network Protocols / Data transfer	DKIM (DomainKeys Identified Mail), DMARC (Domain-based Message Authentication, Reporting, and Conformance), Networking, Routing, SPF (Sender Policy Framework), Zimbra
Virtualization, Containers and Orchestration	Docker, Thinstation
Version Control	Git
File Systems, Storage	NAS (Network-attached storage)
Logging and Monitoring	The Dude, Zabbix
Other Technical Skills	GLPI (Gestionnaire libre de parc informatique), GPO (Group Policy Object), Pimcore, Scripting

WORK EXPERIENCE

IT specialist and Devops engineer, E-commerce Development and Operations

Duration: 2022 - now
Summary: Ongoing IT support and DevOps engineering for an e-commerce development company, ensuring round-the-clock uptime for servers and services, assisting users, integrating and supporting software/hardware, and upgrading cloud infrastructure.
Responsibilities: 24/7 servers/services uptime, user support, software/hardware integration/support, cloud upgrades
Technologies: AWS, Cisco, Atlassian Services (Jira, Confluence, Bitbucket), Windows (Azure+AD), Linux (Centos, Ubuntu, AMI Linux), GLPI (ITIL)

System administrator and Junior Devops, E-commerce IT Infrastructure Management

Duration: 2020-2022
Summary: System administration and junior DevOps role at an e-commerce company, ensuring the safe and stable functioning of IT systems in two offices and one store, and managing the server upgrades in a data center.
Responsibilities: 24/7 servers/services uptime, user support, software/hardware integration/support, equipment procurement, datacenter server upgrades

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Technologies: Proxmox, Zabbix, Oracle Linux, MikroTik, GCP, AWS, Google Workspace, Bitrix24, 1C Enterprise, Windows Server 2019, GPO, AD, GLPI (ITIL)

System administrator, International Logistics IT Support

Duration: 2005-2020
Summary: Managed IT support for a major international logistics company, ensuring infrastructure integrity across multiple geographically distributed offices.
Responsibilities: 24/7 servers/services uptime, user support, software/hardware integration/support
Technologies: Unspecified

Project manager and IT specialist, IT Infrastructure and Business Process Integration

Duration: 2016-2020
Summary: Led the development and implementation of IT infrastructure and organized business processes for sales through an online store and retail outlets for a trading company.
Responsibilities: Develop and implement IT infrastructure, organize business processes
Technologies: Unspecified

System administrator, Banking System Administration

Duration: 2003
Summary: System administrator at a banking institute, responsible for monitoring and managing the bank's payment system and providing user support.
Responsibilities: Administration of banking systems, payment system monitoring, user support
Technologies: Novell, Windows Server 2003

Teacher and IT specialist, Government IT Training and Support

Duration: 2001-2003
Summary: Teaching and providing IT expertise to government-affiliated courses focused on industrial policy.
Responsibilities: Education and IT support
Technologies: Unspecified

EDUCATION

- **National Technical University of Ukraine**
  Engineer Specialist. Automation and projecting of dynamic processes and systems.

CERTIFICATION

- **AWS cloud architect**
  studying now
- **AWS cloud practitioner**
- **DevOps Online School**

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- **Mikrotik certification center (MTCWE, MTCRE, MTCSE, MTCNA, Dude)**
- **Integra (1C programmer)**
- **IT Academy Contact (linux system administrator)**

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