

# Maxim M.

## Expert DevOps Engineer, System Administrator, IT Specialist

### SUMMARY

- Expert DevOps Engineer and IT Specialist with a record of developing and supporting robust IT infrastructure in e-commerce and logistics industries. - Demonstrable experience with cloud environments including AWS, GCP, and Azure, and proficiency in managing Linux and Windows servers. - Strong background in system administration, mail server configuration, network engineering with Mikrotik, and ITIL-based monitoring systems like Zabbix. - Equipped with solid development skills in Python, PHP, and modern automation tools such as Docker and Jenkins. - Proven ability to lead IT projects and implement effective CI/CD pipelines, underpinned by a deep understanding of Agile, SCRUM, and KANBAN methodologies. - Holds an Engineering degree and diverse IT certifications, reflecting a commitment to continual learning and professional development. - Upper-Intermediate English

### TECHNICAL SKILLS

<b>Main Technical Skills</b>	AWS
<b>Programming Languages</b>	PHP, Python
<b>Security</b>	GPO (Group Policy Object)
<b>Databases &amp; Management Systems / ORM</b>	Microsoft SQL Server, MySQL, PostgreSQL
<b>Cloud Platforms, Services &amp; Computing</b>	AWS, Azure, GCP
<b>Google Cloud Platform</b>	Google Workspace
<b>Azure Cloud Services</b>	Hyper-V
<b>Platforms</b>	1C, Bitrix, Bitrix24, Magento 1
<b>Deployment, CI/CD &amp; Administration</b>	Active Directory, CI/CD, Jenkins, Windows server administration
<b>Methodologies, Paradigms and Patterns</b>	Agile, Kanban, Scrum
<b>SDK / API and Integrations</b>	AmoCRM API, Atlassian SDK
<b>Web/App Servers, Middleware</b>	Apache HTTP Server, Nginx
	Bash, PowerShell



<b>Scripting and Command Line Interfaces</b>	
<b>Mail / Network Protocols / Data transfer</b>	DKIM (DomainKeys Identified Mail), DMARC (Domain-based Message Authentication, Reporting, and Conformance), Networking, Routing, SPF (Sender Policy Framework), Zimbra
<b>Virtualization, Containers and Orchestration</b>	Docker, Thinstation
<b>Version Control</b>	Git
<b>File Systems, Storage</b>	NAS (Network-attached storage)
<b>Logging and Monitoring</b>	The Dude, Zabbix
<b>Other Technical Skills</b>	GLPI (Gestionnaire libre de parc informatique), Pimcore, Scripting

## WORK EXPERIENCE

### IT specialist and Devops engineer, E-commerce Development and Operations

**Duration:** 2022 - now

**Summary:** Ongoing IT support and DevOps engineering for an e-commerce development company, ensuring round-the-clock uptime for servers and services, assisting users, integrating and supporting software/hardware, and upgrading cloud infrastructure.

**Responsibilities:** 24/7 servers/services uptime, user support, software/hardware integration/support, cloud upgrades

**Technologies:** AWS, Cisco, Atlassian Services (Jira, Confluence, Bitbucket), Windows (Azure+AD), Linux (Centos, Ubuntu, AMI Linux), GLPI (ITIL)

### System administrator and Junior Devops, E-commerce IT Infrastructure Management

**Duration:** 2020-2022

**Summary:** System administration and junior DevOps role at an e-commerce company, ensuring the safe and stable functioning of IT systems in two offices and one store, and managing the server upgrades in a data center.

**Responsibilities:** 24/7 servers/services uptime, user support, software/hardware integration/support, equipment procurement, datacenter server upgrades

**Technologies:** Proxmox, Zabbix, Oracle Linux, MikroTik, GCP, AWS, Google Workspace, Bitrix24, 1C Enterprise, Windows Server 2019, GPO, AD, GLPI (ITIL)

### System administrator, International Logistics IT Support

**Duration:** 2005-2020

**Summary:** Managed IT support for a major international logistics company, ensuring infrastructure integrity across multiple geographically distributed offices.

**Responsibilities:** 24/7 servers/services uptime, user support, software/hardware integration/support

**Technologies:** Unspecified



## **Project manager and IT specialist, IT Infrastructure and Business Process Integration**

**Duration:** 2016-2020

**Summary:** Led the development and implementation of IT infrastructure and organized business processes for sales through an online store and retail outlets for a trading company.

**Responsibilities:** Develop and implement IT infrastructure, organize business processes

**Technologies:** Unspecified

## **System administrator, Banking System Administration**

**Duration:** 2003

**Summary:** System administrator at a banking institute, responsible for monitoring and managing the bank's payment system and providing user support.

**Responsibilities:** Administration of banking systems, payment system monitoring, user support

**Technologies:** Novell, Windows Server 2003

## **Teacher and IT specialist, Government IT Training and Support**

**Duration:** 2001-2003

**Summary:** Teaching and providing IT expertise to government-affiliated courses focused on industrial policy.

**Responsibilities:** Education and IT support

**Technologies:** Unspecified

## **EDUCATION**

- **National Technical University of Ukraine**

Engineer Specialist. Automation and projecting of dynamic processes and systems.

## **CERTIFICATION**

- **AWS cloud architect**  
studying now
- **AWS cloud practitioner**
- **DevOps Online School**
- **Mikrotik certification center (MTCWE, MTCRE, MTCSE, MTCNA, Dude)**
- **Integra (1C programmer)**
- **IT Academy Contact (linux system administrator)**

