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Maxim M.

DevOps Engineer, System Administrator, IT Specialist

SUMMARY

- Expert DevOps Engineer and IT Specialist with a record of developing and supporting robust IT infrastructure in e-commerce and logistics industries.
- Demonstrable experience with cloud environments including AWS, GCP, and Azure, and proficiency in managing Linux and Windows servers.
- Strong background in system administration, mail server configuration, network engineering with Mikrotik, and ITIL-based monitoring systems like Zabbix.
- Equipped with solid development skills in Python, PHP, and modern automation tools such as Docker and Jenkins.
- Proven ability to lead IT projects and implement effective CI/CD pipelines, underpinned by a deep understanding of Agile, SCRUM, and KANBAN methodologies.
- Holds an Engineering degree and diverse IT certifications, reflecting a commitment to continual learning and professional development.
- Upper-Intermediate English

SKILLS

Main Technical Skills	AWS
Programming Languages	PHP, Python
Databases & Management Systems / ORM	Microsoft SQL Server, MySQL, PostgreSQL
Cloud Platforms, Services & Computing	Azure, GCP (Google Cloud Platform)
Azure Cloud Services	Azure, Hyper-V
Google Cloud Platform	Google Workspace
Methodologies, Paradigms and Patterns	Agile, Kanban, Scrum
SDK / API and Integrations	AmoCRM API, Atlassian SDK
Web/App Servers, Middleware	Apache HTTP Server, Nginx

Scripting and Command Line Interfaces	Bash, Powershell
Platforms	Bitrix, Bitrix24, Magento 1
Deployment, CI/CD & Administration	CI/CD, Jenkins, Windows server administration
Mail / Network Protocols / Data transfer	DKIM (DomainKeys Identified Mail), DMARC (Domain-based Message Authentication, Reporting, and Conformance), SPF (Sender Policy Framework), Zimbra
Virtualization, Containers and Orchestration	Docker
Version Control	Git
Logging and Monitoring	The Dude, Zabbix
Other Technical Skills	1C, AD (Active Directory), GLPI (Gestionnaire libre de parc informatique), GPO (Group Policy Object), NAS (Network-attached storage), Networking, Pimcore, Routing, Scripting, Thinstation

WORK EXPERIENCE

IT specialist and Devops engineer, E-commerce Development and Operations

Duration: 2022 - now

Summary: Ongoing IT support and DevOps engineering for an e-commerce development company, ensuring round-the-clock uptime for servers and services, assisting users, integrating and supporting software/hardware, and upgrading cloud infrastructure.

Responsibilities: 24/7 servers/services uptime, user support, software/hardware integration/support, cloud upgrades

Technologies: AWS, Cisco, Atlassian Services (Jira, Confluence, Bitbucket), Windows (Azure+AD), Linux (Centos, Ubuntu, AMI Linux), GLPI (ITIL)

System administrator and Junior Devops, E-commerce IT Infrastructure Management

Duration: 2020-2022

Summary: System administration and junior DevOps role at an e-commerce company, ensuring the safe and stable functioning of IT systems in two offices and one store, and managing the server upgrades in a data center.

Responsibilities: 24/7 servers/services uptime, user support, software/hardware integration/support, equipment procurement, datacenter server upgrades

Technologies: Proxmox, Zabbix, Oracle Linux, MikroTik, GCP, AWS, Google Workspace, Bitrix24, 1C Enterprise, Windows Server 2019, GPO, AD, GLPI (ITIL)



System administrator, International Logistics IT Support

Duration: 2005-2020

Summary: Managed IT support for a major international logistics company, ensuring infrastructure integrity across multiple geographically distributed offices.

Responsibilities: 24/7 servers/services uptime, user support, software/hardware integration/support

Technologies: Unspecified

Project manager and IT specialist, IT Infrastructure and Business Process Integration

Duration: 2016-2020

Summary: Led the development and implementation of IT infrastructure and organized business processes for sales through an online store and retail outlets for a trading company.

Responsibilities: Develop and implement IT infrastructure, organize business processes

Technologies: Unspecified

System administrator, Banking System Administration

Duration: 2003

Summary: System administrator at a banking institute, responsible for monitoring and managing the bank's payment system and providing user support.

Responsibilities: Administration of banking systems, payment system monitoring, user support

Technologies: Novell, Windows Server 2003

Teacher and IT specialist, Government IT Training and Support

Duration: 2001-2003

Summary: Teaching and providing IT expertise to government-affiliated courses focused on industrial policy.

Responsibilities: Education and IT support

Technologies: Unspecified

EDUCATION

- **National Technical University of Ukraine**

Engineer Specialist. Automation and projecting of dynamic processes and systems.

CERTIFICATION

- **AWS cloud architect**
studying now
- **AWS cloud practitioner**
- **DevOps Online School**
- **Mikrotik certification center (MTCWE, MTCRE, MTCSE, MTCNA, Dude)**
- **Integra (1C programmer)**
- **IT Academy Contact (linux system administrator)**

