Kseniya
Senior Product Owner / Business Analyst

SUMMARY

Accomplished Product Owner / Business Analyst with a BSc in Management and Computer Science & Software Engineering, boasting 7 years of experience in the fintech, banking, and digital transformation sectors. Proficiency in business process management is evident with the use of Camunda and Pega, reinforced by project management and system analysis skills. The engineer's technical prowess is backed by hands-on experience with SQL, C#, React JS, and a variety of DBMS. Proven expertise in implementing Agile and Waterfall methodologies, as well as strong competencies in business process reengineering, UI/UX design, and the full SDLC, make this candidate a standout for complex IT projects. Key achievements include contributing to government financial system transformations in collaboration with the World Bank, and leading the development of a new state debt system — indicators of a capacity to deliver solutions aligned with international standards and collaborate effectively with cross-functional teams.

TECHNICAL SKILLS

Main Technical Skills	Product Owner (7 yr.), Business Analysis (7 yr.), Prototyping (5 yr.), BPMN, MySQL
Programming Languages	C, Java
JavaScript Frameworks	React
Data Analysis and Visualization Technologies	Business Analysis (7 yr.), Power BI
Databases & Management Systems / ORM	Aura (1 yr.), DBMS: MySQL, Microsoft SQL Server, MySQL, PostgreSQL, SQL queries
UI Frameworks, Libraries, and Browsers	Ant Design (5 yr.)
Third Party Tools / IDEs / SDK / Services	Adobe LiveCycle, Excel, Microsoft Word, PowerPoint, Visual Studio
Methodologies, Paradigms and Patterns	Agile, BPMN, Waterfall
Collaboration, Task & Issue Tracking	Atlassian Confluence, Jira
UI/UX/Wireframing	Balsamiq, Draw.io (7 yr.), Figma (5 yr.), Microsoft Visio, Prototyping (5 yr.)
Project Management & Administration	Flow chart, Project Management (7 yr.)

Platforms	Pega (2 yr.)
Other Technical Skills	OMG UML, Xmind

WORK EXPERIENCE

Product Owner / Business Analyst, IT Business Processes Consulting

Duration: 05.2022 – 01.2024
Summary: This project involved consulting a private bank to improve their software development business processes, with a focus on enhancing team performance and reducing time to market.
Responsibilities: Business goals evaluation and specification, analysis of business processes, interviewing and gathering feedback from bank officers, identifying and eliminating bottlenecks, facilitating and improving team performance, risk and time management, implementing Agile methodologies, training and coaching employees, and developing a list of improvements for the future.
Technologies: MS Word, MS Excel, MS PowerPoint, Jira, Confluence, Camunda, Pega

Business Analyst, Project Manager, Re-engineering of the Expenditure Budget Execution Business Processes

Duration: 01.2022 – 05.2022
Summary: This project dealt with the re-engineering of the expenditure budget execution business processes, which included analyzing existing processes, envisioning a to-be state, and integrating payment services.
Responsibilities: Formalized description of business processes, evaluation and validation of the business process list, design of the to-be state for processes, market analysis for payment services, ensuring integrations with third-party services, supporting communication with customer departments for seamless business process implementation, workload management for BAs, delivering results to the customer.
Technologies: Jira, Visio, MS Word, BPMN 2.0, Camunda

Project Manager, Product Owner, Development of the Module of the New State Debt System

Duration: 06.2020 – 01.2022
Summary: Development of a web application module for managing state debt, aimed at automating functions for local budgets' employees to efficiently present information to the Ministry of Finance.
Responsibilities: Design and reengineering of business processes, leading and facilitating a team, managing workload, evaluating and documenting V&S, backlog and scope management, creating prototypes and user stories, designing BI subsystems and calculation algorithms, integrating banking and payment services, monitoring and reporting on performance, stakeholder management, and user support.
Technologies: C#, React JS, Visual Studio, Jira, MS Project, Xmind, DrawIO, Visio

Project Manager, Product Owner, Approbation of the Unified Chart of Accounts for Budgetary Sector

Duration: 05.2018 – 05.2020
Summary: Approbation of a new information system based on a Unified Chart of Accounts for the budgetary sector to improve transparency and compliance with IFRS, developed 'from scratch'.

Responsibilities: Management of V&S definition, team leadership, design of business processes, backlog and scope management, evaluation of prototypes and user stories, analysis of new accounting methodologies, performance monitoring and reporting, analysis of World Bank experts' reports for best practice implementation, and stakeholder management.
Technologies: C#, Visual Studio, Angular, Jira, MS Project, Camunda

System Analyst, Business Analyst, State Treasury System Development and Maintenance

Duration: 11.2015 – 04.2018
Summary: Maintenance and feature enhancement for the State Treasury System, catering to reforms in government financial politics and integrating with third-party systems.
Responsibilities: Evaluating and documenting software requirements, designing and improving business processes, solving customer issues, presenting solutions, contributing to software development and product lifecycle, visual modeling and prototyping, managing and updating API integrations, developing SQL queries and stored procedures, updating physical database models, creating customer documentation, and user training.
Technologies: Jira, Xmind, DrawIO, Microsoft Office (Word, Excel, Project, Power BI, Visio, PowerPoint), Figma, MS SQL Server, Java, Power Designer, Camunda

EDUCATION

- **BSc in Management; Computer Science and Software Engineering**

CERTIFICATION

- **Project Management**
- **Business Analysis**