Umer Yousaf
Senior Senior Software Developer

SUMMARY

Software engineer possesses robust problem-solving skills and experience in writing scalable code. Specializes in Delphi RAD Studio, with hands-on experience in ETL operations and third-party integration (Kawasaki, Honda, Briggs & Stratton, etc.). Brings proficiency in Azure Cloud Services, Salesforce (Admin + Developer), and diverse programming languages including C and C#. Holds certifications in Salesforce Platform Developer I, Azure Developer Associate, and Azure DevOps Expert. Educational background includes a BS in IT and an M.Sc in Criminology & Security Studies. Over 4 years of experience as a Senior Software Developer and adept in SMS/Email systems, payment gateways, and accounting software integrations.

TECHNICAL SKILLS

Main Technical Skills	Delphi, AWS, Salesforce, Salesforce AppExchange
Programming Languages	Delphi
C++ Libraries and Tools	C/C++/C#
JavaScript Frameworks	Express
Salesforce Ecosystem	Salesforce, Salesforce AppExchange
Data Analysis and Visualization Technologies	ETL, Power BI, Talend
Cloud Platforms, Services & Computing	AWS
Azure Cloud Services	Azure Blob Storage
QA, Test Automation, Security	Allure Report
Third Party Tools / IDEs / SDK / Services	Eclipse, Microsoft Visual Studio Code
Version Control	Git, SourceTree

Mail / Network Protocols / Data transfer	IEEE 1394
Collaboration, Task & Issue Tracking	Jira
Platforms	Salesforce
Other Technical Skills	FireDAC, InterBase, UPS

WORK EXPERIENCE

Salesforce Developer / Administrator, Salesforce CRM Development

Duration: Oct 2017 - Jul 2018
Summary: Salesforce CRM development and administration, involving process development, code testing, data operations, triggers, and visualforce components.
Responsibilities: Declarative and programming development, communication with product owners, data engineering, and keeping product catalogue updated.
Technologies: Salesforce, Apex, Visualforce, SOQL, SOSL, database modeling, process builder, batch processing

Senior Software Developer, Vertical Market Software Product Development

Duration: July 2018 - Present
Summary: Continuous support and feature enhancement of vertical market software with responsibilities in ETL operations, third-party business integrations, and payment gateways.
Responsibilities: Providing level 3 application support, simplifying complex processes, constant communication with customers, ETL operations for large databases, and third-party business integrations.
Technologies: Delphi RAD Studio, third-party components, ETL, database management, integrations with Kawasaki, Honda, Briggs & Stratton, Polaris, John Deere, Gmail, Outlook, Twilio, Gravity payments (EmergePay), ChargeItPro, USAePAY, QuickBooks Online

EDUCATION

- **BS (IT) Hons.**
  Punjab University College of Information Technology (PUCIT)
  Aug 2011 - June 2015
- **M.Sc Criminology & Security Studies**
  Institute of Social and Cultural Sciences, Punjab University
  Sept 2015 - Sept 2017

CERTIFICATION

- **Salesforce Certified: Platform Developer I**
  Not provided
  Not provided

- **Microsoft Certified: Azure Developer Associate**
  Not provided
  Not provided
- **Microsoft Certified: Azure DevOps Expert**
  Not provided
  Not provided