

Arpit

Expert Observability Consultant

SUMMARY

Dynatrace-Certified Expert – Application Performance Monitoring & Consultation

Professional Certified consultant with over 6 years of high-impact APM experience, supporting financial institutions, telecom companies, and large enterprises. My qualifications and recent client successes make me an ideal fit for your long-term consultation project.

Key Offerings:

- Certified in Dynatrace Professional modules (certification PDF attached).
- Expert in setup and deployment of Dynatrace (SaaS/Managed) across enterprise sites.
- Advanced dashboard customization, alert optimization, and integration with ITSM tools (ServiceNow, Jira).
- Deep knowledge of Real User Monitoring (RUM), Synthetic Monitoring, RCA, logs/data migration, and FinOps.
- Extensive hands-on work with Prometheus, Grafana, OpenTelemetry, Kubernetes, and AWS.
- Strong SRE background: expert in chaos engineering, resilience testing, auto-remediation.

TECHNICAL SKILLS

Main Technical Skills	Dynatrace (6 yr.)
Logging and Monitoring	AppDynamics
Deployment, CI/CD & Administration	New Relic
Other Technical Skills	APM, APM Tools, Observability

Highlighted Experience:

- JP Morgan Chase – Dynatrace Managed Implementation (2019–2021):
- Enabled secure Single Sign-On (SSO) across the enterprise for streamlined user access.
- Planned and automated Dynatrace OneAgent installations to support agile and scalable onboarding.
- Engineered custom dashboards to deliver actionable, real-time performance insights for critical applications.

- Achieved seamless integrations with Jira and ServiceNow for unified incident management and workflow optimization.
- Designed and led the development of structured, scalable processes for onboarding new applications, minimizing manual effort and accelerating deployment timelines.

