

# Arpit

## Expert Observability Consultant

### SUMMARY

Dynatrace-Certified Expert – Application Performance Monitoring & Consultation Professional Certified consultant with over 6 years of high-impact APM experience, supporting financial institutions, telecom companies, and large enterprises. My qualifications and recent client successes make me an ideal fit for your long-term consultation project. Key Offerings: • Certified in Dynatrace Professional modules (certification PDF attached). • Expert in setup and deployment of Dynatrace (SaaS/Managed) across enterprise sites. • Advanced dashboard customization, alert optimization, and integration with ITSM tools (ServiceNow, Jira). • Deep knowledge of Real User Monitoring (RUM), Synthetic Monitoring, RCA, logs/data migration, and FinOps. • Extensive hands-on work with Prometheus, Grafana, OpenTelemetry, Kubernetes, and AWS. • Strong SRE background: expert in chaos engineering, resilience testing, auto-remediation.

### TECHNICAL SKILLS

<b>Main Technical Skills</b>	Dynatrace (6 yr.)
<b>Logging and Monitoring</b>	AppDynamics
<b>Deployment, CI/CD &amp; Administration</b>	New Relic
<b>Other Technical Skills</b>	APM, APM Tools, Observability

Highlighted Experience:

- JP Morgan Chase – Dynatrace Managed Implementation (2019–2021):
- Enabled secure Single Sign-On (SSO) across the enterprise for streamlined user access.
- Planned and automated Dynatrace OneAgent installations to support agile and scalable onboarding.
- Engineered custom dashboards to deliver actionable, real-time performance insights for critical applications.
- Achieved seamless integrations with Jira and ServiceNow for unified incident management and workflow optimization.
- Designed and led the development of structured, scalable processes for onboarding new applications, minimizing manual effort and accelerating deployment timelines.