

Marta B.

Senior Senior Atlassian Systems Engineer

SUMMARY

- Senior Atlassian Systems Engineer with 6 years specializing in Jira Software, Jira Service Management, and Confluence automation using ScriptRunner (Groovy)
- Executed 10+ successful Data Center-to-Cloud migrations for medium and large enterprises, ensuring seamless transition and workflow optimization
- Expert in building post-functions, event listeners, validators, and scheduled jobs tailored for production environments
- Skilled in integrating Jira with external systems via REST API and Python for large-scale bulk operations and cross-project data synchronization
- Experienced with Atlassian Rovo AI platform, Forge app development, and advanced JQL for enhanced automation and user-centric solutions

TECHNICAL SKILLS

Main Technical Skills	Atlassian, Jira
AI Tools & Assistants	Rovo
Programming Languages	Groovy, Python
Java Frameworks	ADF
AI & Machine Learning	AI
Java Libraries and Tools	JSON
PHP Frameworks	Laravel Forge
UI Frameworks, Libraries, and Browsers	Ajax, Chrome Extensions
Amazon Web Services	AWS Cloudformation
SDK / API and Integrations	API, RESTful API
Third Party Tools / IDEs / SDK / Services	AppCenter
Collaboration, Task & Issue Tracking	Atlassian, Atlassian Confluence, Jira, Tempo
Deployment, CI/CD & Administration	Bamboo
Version Control	BitBucket
Methodologies, Paradigms and Patterns	ITSM, REST

iOS Libraries and Tools	MDM
QA, Test Automation, Security	SCIM, SSO, Xray
Other Technical Skills	Exalate, Gitlab Runner, JQL

EMPLOYMENT HISTORY

- **Senior Atlassian Administrator, NDA**
Duration: Jul 2026 - Present
- **Atlassian Administrator, Ajax Systems**
Duration: Sep 2025 - Jul 2026
- **Atlassian Engineer, Valtech**
Duration: Oct 2024 - Sep 2025
- **Service Desk Analyst (Atlassian stream)/Service Desk Agent, SoftServe**
Duration: Mar 2018 - Oct 2024

WORK EXPERIENCE

Senior Atlassian Systems Engineer, IT Consulting: multiple companies

Duration: Aug 2020 - Present

Summary: Provided Atlassian consulting services to multiple medium- and large-scale companies, focusing on Jira Software, Jira Service Management, and Confluence. Delivered workflow automation, platform administration, governance, and Data Center to Cloud migrations. Supported international clients across Europe, North and South Americas, and Australia.

Responsibilities:

- Built ScriptRunner Cloud automations including post-functions, listeners, validators, scheduled jobs, and behaviors to extend Jira capabilities.
- Integrated Jira with external systems via REST API and Python scripts for bulk operations and data synchronization.
- Administered Jira Software, Jira Service Management, and Confluence environments, managing workflows, permissions, and configurations.
- Designed and implemented Jira Service Management from scratch including SLA configuration, customer portals, queue management, and ITSM processes.
- Managed marketplace app lifecycle and vendor communications; collaborated with Atlassian support for issue resolution.
- Performed over 10 Data Center to Cloud migrations, consulting on workflow design and Atlassian best practices.
- Conducted onboarding sessions and knowledge transfer for Atlassian tools users and interns.

Technologies: Jira Software, Jira Service Management, Confluence, ScriptRunner (Groovy), Python, REST API v3, JSON, ADF format, Jira Cloud automations, Atlassian Marketplace apps, Data Center, Atlassian Rovo AI platform, Forge app development.



CERTIFICATION

- **ACP-120 Atlassian Certified Jira Administrator for Cloud**
Atlassian
2024
- **Atlassian Forge App Development**
Completed training
2026
- **ACP-620 Atlassian Certified Managing Jira Projects for Cloud**
Atlassian
2021

