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# Laxmana

## Support Engineer

### SUMMARY

- 20+ years of work experience in IT
- Fluent English
- Available ASAP

### SKILLS

<b>Main Technical Skills</b>	Windows Server
<b>Deployment, CI/CD &amp; Administration</b>	Active Directory
<b>Third Party Tools / IDEs / SDK / Services</b>	Office 365
<b>Operating Systems</b>	Windows
<b>Web/App Servers, Middleware</b>	Windows Server
<b>Other Technical Skills</b>	VM Ware

### EXPERIENCE

**System Administrator, Watzmann Consulting Gmbh, Frankfurt Am Main, Germany.**

December 17 th 2019 to march 30th 2020

**System Administrator, KM IT Solutions. Hyderabad, India.**

MAY 1ST 2013 TO JULY 30TH 2018

**Responsibilities:**

- Nature of Work – Level -2 Support for Internal uses and Clients.Network
- Administration(servers ,switches,routers Racking and Stacking) windows server 2012
- Installation&Maintainance, Surveillance System Installation, Communications
- Monitoring(Internet, Telephone).Project Lead Co-Ordinator leading 4 Member team to wards project completion.

**ADMINISTRATION OF DESKTOP AND SERVER, Prime Barcode Solutions, Hyderabad, India.**

JUNE 2010 TO APRIL 2013

**Responsibilities:**

- Nature of Work- Windows Server installation, Configuration, and desktop support.
- Active Directory Configuration, security Administration.

**SR. EXECUTIVE TECH AND CUSTOMER SUPPORT, EHS Infotech Solutions India Pvt. Ltd. Hyderabad, India.**

FEBRUARY 2008 TO MARCH 2010

**Responsibilities:**

- Nature of Work- Installation of software , Monitoring of server and client system.

**CUSTOMER SUPPORT ENGINEER, PROTOCOL Solution Pvt. Ltd. Hyderabad, India.**

SEPTEMBER 2006 TO DECEMBER 2007

**Responsibilities:**

- Nature of Work- Point of Sales System Installation and support including Printers and Peripheral Maintenance.

**TRAINEE DESKTOP ENGINEER, NeoSoft Solution, Hyderabad, India.**

AUGUST 2002 TO SEPTEMBER 2006

**Responsibilities:**

- Nature of Work- Providing Support to the End User and post-sale support for Windows Desktops, Notebooks and Printers. Installation of Operating System, hardware and software troubleshoot.

**EDUCATION**

BACHELOR'S DEGREE-IN BIOLOGY,CHEMISTRY,ZOOLOGY  
ACHARYA NAGARJUNA UNIVERSITY, GUNTUR, INDIA.  
MAY 1999

INTERMEDIATE (PCB)  
BOARD OF INTERMEDIATE EDUCATION, GUNTUR, INDIA.  
MARCH 1996