

Laxmana

Senior Support Engineer

SUMMARY

- 20+ years of work experience in IT - Fluent English - Available ASAP

TECHNICAL SKILLS

Main Technical Skills	Windows Server
Deployment, CI/CD & Administration	Active Directory
Third Party Tools / IDEs / SDK / Services	Office 365
Operating Systems	Windows
Web/App Servers, Middleware	Windows Server
Other Technical Skills	VM Ware

EXPERIENCE

System Administrator, Watzmann Consulting GmbH, Frankfurt Am Main, Germany.

December 17 th 2019 to march 30th 2020

System Administrator, KM IT Solutions. Hyderabad, India.

MAY 1ST 2013 TO JULY 30TH 2018

Responsibilities:

- Nature of Work – Level -2 Support for Internal uses and Clients.Network
- Administration(servers ,switches,routers Racking and Stacking) windows server 2012
- Installation&Maintainance, Surveillance System Installation, Communications
- Monitoring(Internet, Telephone).Project Lead Co-Ordinator leading 4 Member team to wards project completion.

ADMINISTRATION OF DESKTOP AND SERVER, Prime Barcode Solutions, Hyderabad, India.

JUNE 2010 TO APRIL 2013

Responsibilities:

- Nature of Work- Windows Server installation, Configuration, and desktop support.
- Active Directory Configuration, security Administration.



**SR. EXECUTIVE TECH AND CUSTOMER SUPPORT, EHS Infotech Solutions India Pvt. Ltd.
Hyderabad, India.**

FEBRUARY 2008 TO MARCH 2010

Responsibilities:

- Nature of Work- Installation of software , Monitoring of server and client system.

CUSTOMER SUPPORT ENGINEER, PROTOCOL Solution Pvt. Ltd. Hyderabad, India.

SEPTEMBER 2006 TO DECEMBER 2007

Responsibilities:

- Nature of Work- Point of Sales System Installation and support including Printers and Peripheral Maintenance.

TRAINEE DESKTOP ENGINEER, NeoSoft Solution, Hyderabad, India.

AUGUST 2002 TO SEPTEMBER 2006

Responsibilities:

- Nature of Work- Providing Support to the End User and post-sale support for Windows Desktops, Notebooks and Printers. Installation of Operating System, hardware and software troubleshoot.

EDUCATION

BACHELOR'S DEGREE-IN BIOLOGY,CHEMISTRY,ZOOLOGY
ACHARYA NAGARJUNA UNIVERSITY, GUNTUR, INDIA.
MAY 1999

INTERMEDIATE (PCB)
BOARD OF INTERMEDIATE EDUCATION, GUNTUR, INDIA.
MARCH 1996

