Priyanka
Senior Salesforce Developers

SUMMARY

- 5+ years of experience in application design, customization, development, support which includes experience in Salesforce CRM platform as Developer, Administrator. - Certified Salesforce Developer with 5+ years of experience in IT with experience in Salesforce.com CRM. - Thorough understanding of object-oriented programming (OOPS) concepts and extensive knowledge in implementing, customizing, and maintaining Salesforce solutions. - Extensive knowledge of Software Development Life Cycle (SDLC) by having a thorough understanding of various phases of the life cycle which includes Requirement gathering, Analysis and Design part along with Development and Testing as well. - In depth experience in Salesforce.com development in implementing Apex Classes, Visualforce, Force.com IDE, Controllers and Triggers, SOQL, SOSL and Plug-ins. - Upper-Intermediate English. - Available ASAP

TECHNICAL SKILLS

Main Technical Skills	Salesforce
Programming Languages	Java, JavaScript, Python
JavaScript Frameworks	AngularJS, jQuery
Salesforce Ecosystem	Apex Classes, Apex DataLoader, Apex Triggers, Force.com IDE, Salesforce, Salesforce Apex, Salesforce LWC, SalesForce Workflow, SLDS, SOQL, SOSL, Visualforce
Java Libraries and Tools	Java Server Pages (JSP), JSON
JavaScript Libraries and Tools	NativeJS
Databases & Management Systems / ORM	Microsoft SQL Server, MS Access, MySQL, Oracle Database
UI Frameworks, Libraries, and Browsers	Ajax, Bootstrap, CSS, HTML, HTML5, jQuery
Methodologies, Paradigms and Patterns	Agile, Scrum, SDLC, SOAP
Project Management & Administration	Approvals
Version Control	BitBucket, Git, GitLab, TortoiseSVN
Collaboration, Task & Issue Tracking	Jira
	Microsoft Visual Studio Code

Third Party Tools / IDEs / SDK / Services	
SDK / API and Integrations	RESTful API
Platforms	Salesforce
QA, Test Automation, Security	Unit Testing
File Systems, Storage	XML
Other Technical Skills	Controller.js, Eclipse Oxygen, helper.js, Salesforce CLI, Test Classes, Validation Rules

EXPERIENCE

Salesforce Developer, Accenture India Private Ltd, Hyderabad, India

July 2019 – Mar 2022

Responsibilities:

- Responsible for gathering requirements from key users.
- Implemented Sales processes covering Leads, Accounts, Contacts, Opportunities, management etc.
- Used SOQL&SOSL for data manipulation needs of the application using platform database objects.
- Implemented app-exchange applications.
- Responsible for porting custom java script buttons into lightning experience
- Replaced VisualForce pages with custom lightning components and used them in different Lightning Pages.
- Worked with private managed package reusable Lightning components and Lightning Apps.
- Integrated Apex with External services by making callouts that used SOAP and WSDL
- Used Apex Data types, Variables, Expressions, Assignment statements, Conditional statements, Loops, locking statements, Transactional control and Exception statements to invoke Apex triggers
- Worked with Anonymous Blocks that could be compiled and executed using System Log Console, Force.com IDE and Web Services API call.
- Worked with components, functions and global variables to embed links to default actions for creating new Accounts, Contacts and other standard objects.
- Amplified Standard Controllers and record identifiers to implement automatic record retrieval and display/update a record's data, bind input fields to new records, display warning and error messages, create links for form processing, place command buttons and create custom messages, implement nested VisualForce pages.
- Pioneered VisualForce components to customize captions, headers and footers of a table and to embed a standard list view of an object's records.
- Expedited with VisualForce List Controllers to act on a set of records with pagination and iterate over a list of records to produce output in a list.
- Worked with VisualForce Style sheets and Static Resources to augment all standard styling on a VisualForce page and utilize un-stylized text output to gain full control when iterating over lists of data.
- Laid the groundwork for the Force.com platform by creating custom objects, fields, tabs and filled object data using Data Loader.

- Modified simple workflows to incorporate Email Alerts and Field Updates.
- Created Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
- Worked with Formula fields for calculation, related object display, integration and data realization.
- Stimulated the Organization Wide Defaults, Role Hierarchies, Sharing Rules and Manual Sharing to implement Record-based sharing.
- Refined the Profiles and Administrative permissions to grant/deny users access to platform features.
- Worked with Setup Audit Trail to gather information about client usage.
- Performed the detailed analysis of functional and technical requirements; designed and deployed the custom objects; identified the lookup and master-detail relationships; and created the junction objects.
- Provided data access reports to Compliance and Security ensuring that data and roles are properly defined and transparent.
- Involved in creation and maintenance of custom objects, tabs, Jenkins, fields, Record types, pagelayout as per business requirements.
- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record detail and edit pages.
- Automate processes and develop programs for departments within the company using Visual Studio, SQL, and Apex.
- Implemented picklists, dependent pick lists, and validation formula fields to the custom objects.
- Configure Salesforce and marketing cloud integration user along with configuration in Salesforce.
- Developed the view pages using HTML, Ant scripts, JavaScript for client-side development and validations.

Technologies: SalesForce.com CRM Application Platform, Lightning Components, Apex Language, Visual Force, S-Controls, HTML, JavaScript, Custom Objects, Tabs, PageLayouts, Workflows, Approval Processes, Email, Messaging, Dashboards, Reports, Eclipse, Sandbox, Production environment.

Salesforce Developer/Administrator, IBST Private Limited, Hyderabad, India.

Nov 2017 - June 2019

Responsibilities:

- Daily administration such as configuring & implementing Salesforce application and support of cases in Salesforce including, but not limited to managing multiple user setup, profiles & roles, customization of objects, fields, record types, page layouts and validations.
- Implemented Financial Services Cloud that includes Service Console, Customer Portal and Communities, Case Feed, and Knowledge Base.
- Worked as an active team member and performed the roles of Salesforce Developer and Salesforce Administrator in the organization.
- Worked on various Salesforce.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, Opportunity Line Items, Leads, Campaigns, Reports, and dashboards.
- Created various Profiles and Roles configured the permissions based on the organization requirements
- Experienced in User Stories and Agile Methodologies and worked on profiles, Users, Roles, Chatter.
- Hands on experience on Process Builder for immediate actions like creating or updating a record, email alerts, quick actions, submit for approval and post a chatter.

- Hands on experience on Batch Apex whenever the requirement was to process millions of Records.
- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record detail pages and edit pages.
- Working with custom Apex classes, wrapper classes for request and response parsers for Integrations, batch apex, schedulable apex, Queueable apex, SOQL and SOSL for smooth conduct of the application.
- Well versed with Apex Triggers and created those triggers in compliance with the business requirement.
- Created email templates and inbound emails using Visualforce for clients and customers.
- Developed Controller.js, helper.js, and lightning components to meet the project requirements.
- Designed complex Visualforce pages and web forms using JavaScript, CSS3, Bootstrap, HTML5, jQuery and Angular JS.
- Setup Email Services on Force.com platform to handle inbound emails.
- Hands-on experience in administrative activities like creating queues, custom apps, custom labels, custom metadata types, custom settings, names credentials and static resources.
- Built custom reports using Datatables.io on Lightning Component with Pagination, column sorting along with custom filters enabling end user to extract it into .PDF or .CSV files.
- Worked on Visual Studio Code, Eclipse, Git, postman, developer console, Jira, and workbench.
- Created and maintained the data model needed for the custom applications. Objects, fields, Record types, page layouts, and custom relationships between the objects.
- Responsible for deploying the custom components from Dev environments to production.
- Involved in data migration to Sandbox and production through Data loader.
- Extensive experience in Salesforce deployment methodologies including Changesets, Force.com Plug-in environment, Ant Migration tool kit and Eclipse.
- Maintained documentation for Post-Refresh activities for Configuration and full sandbox after every Go-Live.
- Worked on security models, developed apex-based sharing rules&sharing rows for security requirements.
- Created and deployed Several Reports using the salesforce.com platform and Involved in the building of a Customer Portal in the organization.
- Developed business documents for Custom objects and worked on different portals like Self Service Portal, Customer Portal and Partner Portal.
- Developed Custom Reports & Dashboards for report accessibility to appropriate personnel.
- Developed unit tests to maintain minimum company standards.
- Used sandbox for testing and migrated the code to the production instance in installments.
- Developed Apex classes with REST calls to connect to web services. Involved in troubleshooting and resolving issues related to integration.

Salesforce Developer & Administrator, Infosys, Hyderabad, India.

April 2016 - Oct 2017

Responsibilities:

- Developed visual force pages for bringing new dealers on board and load all their information into new records in a custom object.
- Created apex triggers to obtain complex functionality based on the given criteria.

- Crated Catalogues for Custom objects, Standard objects and Managed package objects into the ACE salesforce instance.
- Developed Apex Classes and controllers to achieve the salesforce out of box functionality.
- Enforced best practices and developed unit tests to achieve good coverage for the apex classes.
- Developed custom reports, report types, dashboards for better accessibility of the data.
- Created custom and Apex sharing rules for different objects to limit the record accessibility.
- Created custom objects, fields, tabs, record types, junction objects, master-detail and lookup relationships, page layouts & search layouts to support the business needs.
- Created various Profiles, Roles, and Page Layouts and configured the Permissions based on the Organization hierarchy requirements.
- Worked on Apex Triggers and Batch processing the data.
- Implemented Email-to-Case, Web-to-Case entry and manual case entry for entering customer's cases in Cases Tab.
- Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.
- Worked with various Salesforce.com standard objects like Users, Contacts, Antscripts, Reports, Dashboards.
- Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
- Involved in Business Requirement meetings like gathering information for IT team and analyzing the information provided by Business users.
- Created Workflow rules, Approval Process, Email Alerts and Tasks according to the requirements.
- Used data loader to import and export data from salesforce.
- Worked on Sandboxes for developing, testing and migrated the code to different instances after testing.

Technologies: Saleforce.com platform, APEX Language, Visual Force - Pages, Component & Controllers, Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, HTML, Java Script, Java, Sandbox, Eclipse IDE Plug-in Client.

EDUCATION

Master's in Science: Osmania University, Hyderabad, India.

Bachelor's in Science: Osmania University, Hyderabad, India.

CERTIFICATES

Salesforce Certified Platform Developer-1

Salesforce Certified Administrator