

Neida Ortiz

Senior Lead Web Accessibility Expert

SUMMARY

This engineer brings a robust background in web accessibility and compliance, with a strong focus on creating inclusive and user-friendly digital products. Key highlights include proficiency in conducting comprehensive accessibility audits to ensure WCAG 2.1 AA and Section 508 compliance, as well as substantial hands-on experience managing the full defect lifecycle for accessibility issues. Beyond technical skills, this candidate shows a keen ability to drive organizational change through the creation of end-to-end accessibility processes, evidenced by the successful remediation of thousands of accessibility defects. This profile stands out for a combination of technical expertise within the web compliance domain, a proven track record of leading accessibility initiatives, and a thorough understanding of the accessibility requirements that shape exceptional UI/UX design.

TECHNICAL SKILLS

Main Technical Skills	WCAG, Quality Assurance
Data Analysis and Visualization Technologies	Business Analysis
Google Cloud Platform	Google Docs
UI/UX/Wireframing	Accessibility, UI/UX
QA, Test Automation, Security	Usability tests

WORK EXPERIENCE

QA - 508 Trusted Tester/Compliance Specialist, Web Accessibility Audit and Compliance for Forest Service - USDA

Duration: Sept 2023 - May 2025

Summary: Oversaw web and mobile application accessibility compliance at Guidehouse Digital, LLC for the Forest Service - USDA.

Responsibilities: Conducted detailed web accessibility audits, identified 500+ non-compliance issues and created a remediation roadmap. Managed full defect lifecycle and authored Section 508 compliance documentation.



Technologies: WCAG 2.1, Section 508

Quality Assurance Analyst, Quality Assurance for Curriculum Development Platforms

Duration: April 2017 - August 2023

Summary: Lead QA Analyst at Florida Virtual School, focused on ensuring WCAG compliance and influencing product development.

Responsibilities: Managed accessibility lifecycle for FLVS platforms, conducted WCAG audits, and provided strategic guidance on product development, design, and vendor relations.

Technologies: WCAG 2.0/2.1

Founder & Lead Web Accessibility Expert, Comprehensive Accessibility Solutions Provision

Duration: June 2025 - Present

Summary: Founder and Lead Web Accessibility Expert at AccessAbility Bootcamp providing a full range of digital accessibility solutions.

Responsibilities: Led delivery of accessibility solutions, wrote and updated policies and procedures, and drove change by setting accessibility processes leading to remediation of thousands of accessibility defects.

Technologies: WCAG 2.1 AA, Section 508

EDUCATION

- **Masters in Management Information Systems**
- **Bachelors in Marketing and Management**

CERTIFICATION

- **Certificate in Import and Export Management**

