Nataliia N
Senior Accessibility Specialist and QA Engineer

SUMMARY

- 7+ years in Web and Mobile QA strategies - Expertise in accessibility compliance standards such as WCAG 2.1 and WCAG 2.2 - Proficiency with assistive technologies, including screen readers (NVDA, VoiceOver, TalkBack). - Documentation and Reporting, Cross-functional Collaboration. Test Plan creation, creating test documentation for Automation - Strong analytical and problem-solving skills, proven communication skills and conflict resolution, product ownership - Highly proficient with a range of tools including Jira, Browser Stack, VMWare, and Salesforce, - Demonstrates a solid grasp of both manual and automation testing strategies and a history of optimizing functional, non-functional, and UI/UX aspects of sophisticated platforms such as trading, e-commerce, and CRM systems. - Bug's life cycle, roles and activities in project team, positive/negative tests, smoketesting, GUI, cross-browser, compatibility, black-box, gray-box, functional, non- functional, unit testing, regression testing. - Huge experience in mobile application testing on IOS and Android operating systems. - Hands on experience using emulators for Android and IOS e.g. Blue Stack - Creation of test plans, test cases, test suite, checklists, bug reports. - Knowledge of Test Design technics. Understanding of SDLC, methodologies and the difference between types of testing.

TECHNICAL SKILLS

Main Technical Skills	NVDA, Browser Stack, Zephyr, TalkBack, WCAG
Salesforce Ecosystem	Sales Force Cloud Commerce
Data Analysis and Visualization Technologies	Kibana
Databases & Management Systems / ORM	SQL (5 yr.)
UI Frameworks, Libraries, and Browsers	Chrome Extensions, CSS (5 yr.), EDGE, Google Chrome, HTML (5 yr.), Mozilla Firefox, Opera, Pixel Perfect, Safari
Cloud Platforms, Services & Computing	Azure
Azure Cloud Services	Azure Cloud Functions (5 yr.)
QA, Test Automation, Security	AMP validator, API testing (5 yr.), Black-box Testing, Chrome Developer Tool, QA Automation (5 yr.), TestLink, TestRail, TFS, Usability tests (5 yr.), Zephyr, Zeplin
SDK / API and Integrations	API testing (5 yr.), Swagger
	Atlassian Confluence, Jira

Collaboration, Task & Issue Tracking	
UI/UX/Wireframing	Axure, InVision, TalkBack
Virtualization, Containers and Orchestration	FortiClient VPN, VmWare (5 yr.)
Methodologies, Paradigms and Patterns	STLC (5 yr.), WCAG
Operating Systems	Unix (5 yr.)
Mail / Network Protocols / Data transfer	VoIP, VPN
Other Technical Skills	Internet Explorer, Pixel Ruler, Test Case (5 yr.), Test Planning (5 yr.), View Horizon, Yandex Browser

PROFESSIONAL EXPERIENCE:

Web Compliance WCAG /QA Engineer

(August 2024 - June 2025)

Description: A World's largest coffeehouse company with over 35,000 stores globally. E-Commerce website and application, providing range of services, making order, payment, select and saving of custom settings, following the location, finding pick up station, available order in many countries with loyalty programme, QR payment systems and bonus system, providing support and new features to the website, mobile version of website.

Responsibilities:

- Ensuring digital products are accessible and inclusive for all users, including those with disabilities.
- The role involves conducting in-depth testing and analysis, identifying and resolving complex accessibility issues, and collaborating with cross-functional teams to promote best practices in inclusive design.
- Accessibility testing rely on WCAG 2.2 level A, AA on iOS devices and Windows OS.
- Providing a description of the issue and possible ways of solution, relying on standards and experience.
- Weekly review of defects, providing a demo for developers, discussion of solutions with the Designers team, and reporting systematically.
- Test case creation, editing, and execution, writing bug reports;
- UI and UX testing, Accessibility testing, Regression, Functional, Sanity testing, Smoke testing;
- Interacting with developers (via calls and texting), setting of variations and payment methods, discounts, and sales.
- Test Plan creation, providing team estimation.
- Test Report creation, Test Document creation;

Tools and technologies: WCAG 2.2, Color Contrast Analyser, Bookmarklets, Jira, NVDA, VoiceOver, Confluence, Wikipedia.

Finamark, QA Engineer

(April 2023 – December 2024)

Description: Trading platformprovides ability to purchase and make bargains by playing with market prices, trading long and short positions, using a list of widgets with graphics that suggest daily and hourly update of specific good, platform provides ability to make a quick purchase or sale depending on preferences on client.

Tools and Technologies: TFS, Confluence; Open VPN; Invision;

TEST ACTIVITIES

- Test case creation, editing and execution, writing bug reports;
- UI and UX testing, Regression, Functional, Sanity testing, Smoke testing;
- Interacting with developers (via calls and texting);
- Test Plan creation, Estimation providing, Discussing improvements;;
- Test Report creation, Test Document creation;
- Advising on better design solutions and functionality approach.
- Regression of old and new platform on daily bases.

Vans, QA Engineer

(June 2022 – April 2023)

Description: E-Commerce website, providing range of male clothes, available order to any country with differ t payment systems and bonuses, customisation of shirt using samples for those, providing support and new features to the website, mobile version of website is also available.

Tools and Technologies: Wikipedia, PixelPerfect, Jira, NVDA, VoiceOver, Salesforce

TEST ACTIVITIES

- Test case creation, editing and execution, writing bug reports;
- UI and UX testing, Accessibility testing, Regression, Functional, Sanity testing, Smoke testing;
- Interacting with developers (via calls and texting), setting of variations and payment methods, discounts and sales.
- Test Plan creation, providing team estimation;
- Test Report creation, Test Document creation;

Monitor Illegal Situation , QA Engineer

(September 2021 – May 2022)

Description: System provides a large list of illegal cases, provides the whole general situation of the country and violation of the human rights, fraud and traffic issues. The data was actualized every month, so the system kept updated.

Tools and Technologies: View Horizon; Confluence; FortiClient VPN; Jira

TEST ACTIVITIES

- Test case creation, editing and execution, writing bug reports;
- UI and UX testing, Regression, Functional, Sanity testing, Smoke testing;
- Interacting with developers (via calls and texting);
- Test Plan creation, Estimation providing, Coaching newcomers;
- Test Report creation, Test Document creation;

QA Engineer, Snipes

(July 2021 – September 2021)

Description: Ecommerce website using SFCC system for client-customers to make orders and review catalogues by means of Payment Integrated system.

Tools and Technologies: Jira; Axure; Zephyr, Sales Force Commerce Cloud;

TEST ACTIVITIES

- Test case creation, editing and execution, writing bug reports, using traceability matrix;
- UI and UX testing, Regression, Functional, Sanity testing, Smoke testing;
- Interacting with developers (via calls and texting);
- Test Plan creation, Estimation providing, Coaching newcomers;
- Preparing Test Cases for Automatization and learning the Functionality.

CRM ClickDimensions, QA Engineer

(February 2021 - July 2021)

Description: Web application which allows users to send and customize their emails, track activity, record analytics, create pages, survey and polls.

Tools and Technologies: Jira; Azure; InVision; Kibana;

TEST ACTIVITIES

- Test case creation, editing and execution, writing bug reports, using traceability matrix;
- UI and UX testing, Regression, Functional, Sanity testing, Smoke testing;
- Interacting with developers (via calls and texting);
- Identify, record and track bugs;
- Running the pipelines, deploying changes to Environment.
- Preparing Test Cases for Automation Team and elaborating the Functionality.

Lightico, QA Engineer

(May 2021 - July 2021)

Description: Web application which enables exchange of business documents with clients as well as communication itself by means of internal system services.

Tools and Technologies: Jira; SalesForce; Zeplin; Page Ruler;

TEST ACTIVITIES

- Test case creation, editing and execution, writing bug reports, using traceability matrix;
- UI and UX testing, Regression, Functional, Smoke testing;
- Interacting with developers (via calls and texting);
- Identify, record and track bugs;
- Test Plan creation, creating test documentation for Automation.
- Creating automated test cases for required functionality.
- Deployment of local server for testing activity.

(January 2021 – May 2021)

Driving Electric, QA Engineer

Description: Web and mobile application which provides services of renting and purchase a car across the UK.

Tools and Technologies: Jira; Browser Stack; Zeplin; AMP validator;

TEST ACTIVITIES:

- Test case creation, editing and execution, writing a report, using traceability matrix;
- Cross-browser, Regression, Functional, Smoke testing;
- Interacting with developers (via calls and texting);
- Identify, record and track bugs;
- Looking for mismatches in functionality and design of web and mobile application using Zeplin, AMP validator, Browser Stack.

Carbuyer, QA Engineer

(September 2020 – December 2020)

Description: Web application which provides services of renting and purchase a car across the UK.

Tools and Technologies: Jira; Browser Stack; Zeplin; AMP validator;

TEST ACTIVITIES

- Test case creation, editing and execution, writing a report, using traceability matrix;
- Cross-browser, Regression, Functional, Smoke testing;
- Interacting with developers (via calls and texting);
- Identify, record and track bugs;
- Looking for mismatches in functionality and design of web application using Zeplin, AMP validator, Browser Stack.

CPA Manitoba, QA Engineer

(May 2020 – September 2020)

Description: Web application which provides services of participation in Professional Development Events for Accountants and Financial Members

Tools and Technologies:

- TFS; Swagger;

TEST ACTIVITIES

- Test case creation, editing and execution;
- Regression, Functional, Smoke manual testing of API;
- Interacting with developers (via calls and texting);
- Identify, record and track bugs;
- Looking for mismatches in functionality and design of web application using Swagger API.
- Executing SQL security injections.

Trulet, QA Engineer

(May 2019– March 2020)

Description: Mobile and Web applications which provide solutions for people to rent apartments in Australia.

Tools and Technologies: Jira, Google Sheets, Invision, Chrome Developer Tool,

TEST ACTIVITIES

- Test case creation, editing and execution;
- Regression, Functional, Smoke manual testing of mobile (Android/IOS), web application;
- Interacting with customers (via calls and texting);
- Identify, record and track bugs;
- Looking for mismatches in markup and design on mobile and web applications using Chrome developer tool, Invision.
- Checking for design mismatches on IOS devices using pixel ruler.

WERP, QA Engineer

(March 2018 – February 2019)

Description: WERP is a web client for ERP platform.

Responsibilities and Key Accomplishments:

- Design and update the test documentation (test plan, test cases, bug reports);
- Perform testing: configuration testing, functional and non-functional testing.
- Creating automated test cases to cover required functionality.

Tools and Technologies: Jira; Confluence, InVision

BDLS, QA Engineer

(December 2017– February 2018)

Description: BD LOGISTICS SOLUTIONS – a software application whose main objective is to assign resources to jobs and a dispatch system.

Responsibilities and Key Accomplishments:

- Functional and regression web-based testing;
- UI testing;
- Mobile application testing;
- Design and update the test documentation (bug reports); ●Analyze errors in the system logs.

Tools and Technologies: Redmine; HTML, CSS; ● TestRail.

FloristSupply, QA Engineer

(June 2017 – November 2017)

Description: Online Internet shop written using Angular and Node.js which is specialized in selling fresh flowers, permanent botanicals, and collection of quality florist essentials, must-have giftware, and modern décor.

Responsibilities and Key Accomplishments:

- Test case creation, editing and execution;
- Acceptance, Regression, Functional, Smoke manual testing;
- Interacting with customer (via video calls and email); • Identify, record and track bugs using Jira;
- Black box/grey box testing.
- Mobile manual application testing using Android and IOS devices

Tools and Technologies: TestLink, Jira

Dairyland.com, QA Engineer

(May 2016 – May 2017)

Description: Web online laboratory written using Angular and node.js which is based on laboratory located in Wisconsin USA that is specialized in analysis of soil, forages, molds, grains, myxotoxins and water.

Responsibilities and Key Accomplishments:

- Test case creation, editing and execution;
- Mobile manual application testing using Android and IOS devices;
- Acceptance, Regression, Functional, Smoke manual testing;
- Interacting with customer (via video calls and email); • Identify, record and track bugs using Jira;
- Black box/grey box testing.

Tools and Technologies: TestLink, Jira, Browser Stack

Full Circle, QA Engineer

(December 2015 – April 2016)

Description: Web-application intended for credit system management. Includes customs access management. Supports administration and full management, allows reviewing full credit history and financial balance sheet, report formation, charts creation, viewing statistics, providing accounting of services etc.

Responsibilities and Key Accomplishments:

- Report defects in the Mantis;
- Design and update the test documentation (test plan, test cases, bug reports);
- Perform testing: configuration testing, functional and non-functional testing.

Tools and Technologies: Mantis, TestLink

EDUCATION

- 2014 – 2016 National Academy of National Guards of Ukraine in Kharkiv
- Diploma: Master’s degree, Computer Science

LANGUAGES

- **Russian**: native
- **Ukrainian**: native
- **English**: Upper-intermediate
- **German**: Pre-intermediate