Mykhailo B
Expert Business/System/Data Analyst

SUMMARY

- 10+ years of experience as a Business Analyst; - Strong skills with SQL, MySQL, XML, JSON, SOAP, REST, Figma, Lucidchart, Power BI; - Familiar with Camunda, Shell Scripts, MS Dynamics 365, and Atlassian Confluence; - Experience with Azure and SQL Server ecosystems; - Holds Oracle certification in Primavera P6; - Experience with UX, cyber security; - Deep skills in Agile methodology and PMI PMBOK principles.

TECHNICAL SKILLS

Main Technical Skills	SQL, Data Structures, UI/UX, Azure
.NET Platform	MS Dynamics 365
Data Analysis and Visualization Technologies	LucidCharts, Power BI
Databases & Management Systems / ORM	MySQL, Oracle Database, SQL
UI Frameworks, Libraries, and Browsers	CSS, HTML
Cloud Platforms, Services & Computing	Azure
UI/UX/Wireframing	3D Modelling, Figma, Microsoft Visio, Prototyping, UI/UX
Third Party Tools / IDEs / SDK / Services	Adobe LiveCycle
Methodologies, Paradigms and Patterns	Agile, BPMN, UML
Collaboration, Task & Issue Tracking	Atlassian Confluence, JIRA Core, Miro
Platforms	Camunda
SDK / API and Integrations	Payment Gateways
QA, Test Automation, Security	Postman, SoapUI
Scripting and Command Line Interfaces	Shell Scripts
Version Control	SVN

Other Technical Skills	DSDM

WORK EXPERIENCE

Business/System Analyst, NDA

- **Duration:** May 2023 – Present
- **Summary:** Configuring and specifying solutions.
- **Responsibilities:** Gathering requirements, specifying solutions, configuring solutions.
- **Technologies:** MS Azure, SQL Server, Teams, OpenAI, Figma, Lucidchart, Postman, Jira

Business/System Analyst, Sense Bank Ukraine Project

- **Duration:** Oct 2019 – May 2023
- **Summary:** Specification and configuration of workflows for Sense Bank Ukraine using ESB WSO2-based/Camunda solutions and other integrated systems.
- **Responsibilities:** Specifying interfaces, checking implementation, maintaining project documentation, analyzing processing and failure statistics.
- **Technologies:** Camunda BPMN Modeler, SQL tools, Excel, Jira, Confluence, Webex, Miro, Figma, Visio, Postman, REST, soapUI, Power Designer, Power BI

Analyst/PM, Vodafone Ukraine Projects

- **Duration:** Jul 2014 – Oct 2019
- **Summary:** Development of outbound call campaign scenarios and workflows for Vodafone Ukraine, including Oracle Identity Management and CRM solutions.
- **Responsibilities:** Keeping customer requirements, specifying interfaces, verification of implementation, and acceptance testing.
- **Technologies:** OIM, Jira, Lotus Notes, MS Project, collaborating tools, Genesys CRM

IT Infrastructure Manager, Payments system

- **Duration:** Jan 2007 – Jul 2014
- **Summary:** IT infrastructure manager for the System of mass payments in Ukraine.
- **Responsibilities:** Management of IT infrastructure, policy implementation, ensuring compliance with regulations, managing staff and vendors.
- **Technologies:** Oracle DB, Confluence, C, SVN, Dynamic CRM, MS Excel Reporting, Shell scripting

Product Manager, Financial Sector Development

- **Duration:** Aug 2006 – Mar 2009
- **Summary:** Product Management in the financial sector for projects related to retail lending, risk management, reporting, factoring, and insurance integrated with CRM and Data Warehouse.
- **Responsibilities:** Project management tasks, including specification of requirements, resource planning, quality assurance, change request management, delivery, and support.
- **Technologies:** CRM, Card emission and processing system, Data Warehouse

EDUCATION

- **Institute of Software Systems NAS of Ukraine**
- Databases, post-graduate course
- **Ukrainian State University of Science and Technologies**
- Computer Sciences, magister

CERTIFICATION

- **Primavera P6 Enterprise Project Portfolio Management 8 Certified Implementation Specialist**
- Issued by Oracle