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Mykhailo B

Business/System/Data Analyst

SUMMARY

- 10+ years of experience as a Business Analyst;
- Strong skills with SQL, MySQL, XML, JSON, SOAP, REST, Figma, Lucidchart, Power BI;
- Familiar with Camunda, Shell Scripts, MS Dynamics 365, and Atlassian Confluence;
- Experience with Azure and SQL Server ecosystems;
- Holds Oracle certification in Primavera P6;
- Experience with UX, cyber security;
- Deep skills in Agile methodology and PMI PMBOK principles.

SKILLS

Main Technical Skills	SQL, Data Structures, UI/UX, Azure
UI Frameworks, Libraries, and Browsers	CSS, HTML
.NET Platform	MS Dynamics 365
Data Analysis and Visualization Technologies	LucidCharts, Power BI
Databases & Management Systems / ORM	MySQL, Oracle Database, SQL
Cloud Platforms, Services & Computing	Azure
Azure Cloud Services	Azure
Methodologies, Paradigms and Patterns	Agile, UML
Collaboration, Task & Issue Tracking	Atlassian Confluence, JIRA Core, Miro
Platforms	Camunda
UI/UX/Wireframing	Figma, Microsoft Visio, Prototyping, UI/UX
SDK / API and Integrations	Payment Gateways

QA, Test Automation, Security	Postman, SoapUI
Scripting and Command Line Interfaces	Shell Scripts
Version Control	SVN
Other Technical Skills	3D Modelling, Adobe LiveCycle, BPMN, DSDM

WORK EXPERIENCE

Business/System Analyst, NDA

- **Duration:** May 2023 – Present
- **Summary:** Configuring and specifying solutions.
- **Responsibilities:** Gathering requirements, specifying solutions, configuring solutions.
- **Technologies:** MS Azure, SQL Server, Teams, OpenAI, Figma, Lucidchart, Postman, Jira

Business/System Analyst, Sense Bank Ukraine Project

- **Duration:** Oct 2019 – May 2023
- **Summary:** Specification and configuration of workflows for Sense Bank Ukraine using ESB WSO2-based/Camunda solutions and other integrated systems.
- **Responsibilities:** Specifying interfaces, checking implementation, maintaining project documentation, analyzing processing and failure statistics.
- **Technologies:** Camunda BPMN Modeler, SQL tools, Excel, Jira, Confluence, Webex, Miro, Figma, Visio, Postman, REST, soapUI, Power Designer, Power BI

Analyst/PM, Vodafone Ukraine Projects

- **Duration:** Jul 2014 – Oct 2019
- **Summary:** Development of outbound call campaign scenarios and workflows for Vodafone Ukraine, including Oracle Identity Management and CRM solutions.
- **Responsibilities:** Keeping customer requirements, specifying interfaces, verification of implementation, and acceptance testing.
- **Technologies:** OIM, Jira, Lotus Notes, MS Project, collaborating tools, Genesys CRM

IT Infrastructure Manager, Payments system

- **Duration:** Jan 2007 – Jul 2014
- **Summary:** IT infrastructure manager for the System of mass payments in Ukraine.
- **Responsibilities:** Management of IT infrastructure, policy implementation, ensuring compliance with regulations, managing staff and vendors.
- **Technologies:** Oracle DB, Confluence, C, SVN, Dynamic CRM, MS Excel Reporting, Shell scripting

Product Manager, Financial Sector Development

- **Duration:** Aug 2006 – Mar 2009



- **Summary:** Product Management in the financial sector for projects related to retail lending, risk management, reporting, factoring, and insurance integrated with CRM and Data Warehouse.
- **Responsibilities:** Project management tasks, including specification of requirements, resource planning, quality assurance, change request management, delivery, and support.
- **Technologies:** CRM, Card emission and processing system, Data Warehouse

EDUCATION

- **Institute of Software Systems NAS of Ukraine**
- Databases, post-graduate course
- **Ukrainian State University of Science and Technologies**
- Computer Sciences, magister

CERTIFICATION

- **Primavera P6 Enterprise Project Portfolio Management 8 Certified Implementation Specialist**
- Issued by Oracle