Victoria N.
Middle SCRUM MASTER / BUSINESS ANALYST

SUMMARY

- Experienced Scrum Master and Business Analyst with 5+ years of experience - Proficient in requirements management, analysis, and documentation - Skilled in visual modeling and prototyping using BPMN, UML, and other tools - Strong background in project management, including scope, time, and stakeholder management - Knowledgeable in various programming languages and technologies, including PHP, Java, and React - Familiar with Agile methodologies and ceremonies, such as Sprint Planning and Retrospective - Experienced in working on diverse projects, including mobile applications, ERP systems, and CRM systems - Upper-Intermediate English

TECHNICAL SKILLS

Main Technical Skills	Scrum (5 yr.), Business Analysis (5 yr.), MS SQL Server Management Studio (5 yr.), 3D Modelling (5 yr.)
Programming Languages	Java (1 yr.), Python (1 yr.)
Mobile Frameworks and Libraries	Crashlytics (1 yr.)
JavaScript Libraries and Tools	ES6 (1 yr.)
JavaScript Frameworks	React (1 yr.)
Data Analysis and Visualization Technologies	Business Analysis (5 yr.)
Databases & Management Systems / ORM	MongoDB (1 yr.), MS SQL Server Management Studio (5 yr.), MySQL (1 yr.), PostgreSQL (1 yr.)
Cloud Platforms, Services & Computing	AWS (1 yr.), Azure (1 yr.)
Azure Cloud Services	Azure DevOps (1 yr.)
Google Cloud Platform	Google Docs (1 yr.)
UI/UX/Wireframing	3D Modelling (5 yr.), Draw.io (1 yr.), FigJam (1 yr.)
Methodologies, Paradigms and Patterns	BPMN (4 yr.), Scrum (5 yr.)
Platforms	Camunda (1 yr.)
Deployment, CI/CD & Administration	CI/CD (1 yr.)

SDK / API and Integrations	Keycloak (1 yr.), Swagger (1 yr.)
QA, Test Automation, Security	QA Automation (1 yr.)
Other Technical Skills	OMG UML (4 yr.)

WORK EXPERIENCE

Scrum Master / Business Analyst, Social Network

Duration: 08.2022 – Present
Summary:

- The aim was to deliver a mobile application in the lifestyle domain that provides a community created around it
- A Mobile App was implemented to unite people
- The Social Network contains all the functionality inherent in all modern social networks, such as publications, chat, stories, and check-ins
- Key features allow users to create events and challenges, display them on the map, and participate in them
- For all actions in the Social Network, users get internal tokens that are connected with XLM tokens
- Also, the App is for business representatives who want an effective means of communication with their customers and an effective marketing instrument
- Business representatives can get a Partner account, create publications, events, and challenges for users, and promote the business brand
- The mobile App is native to iOS and Android

Responsibilities: Scrum Master / Business Analyst
Technologies: Trello, Figma, Google Docs, iOS, Android, PHP, Stellar

Business Analyst, ERP SYSTEM

Duration: 08.2021 – 08.2022
Summary: Our team developed an ERP system from scratch aimed at automating the internal activities of a software development company using a micro-service architecture with modules aimed at human resource management, project and candidate management, workspace management, time tracking, and financial analysis.
Responsibilities: Business Analyst
Technologies: Atlassian Jira, MS PowerPoint, Draw.io, React, Atlassian Confluence, Figma, Java

Business Analyst, Product Owner, CRM system

Duration: 03.2021 - 08.2021
Summary: CRM system based on Salesforce for Sales processes automation: Lead management, Opportunity management, Accounts management, Contract management.
Responsibilities: Business Analyst, Product Owner
Technologies: Salesforce, Atlassian Jira, Google Docs, Atlassian Confluence, Draw.io

Business analyst, Product owner, ERP SYSTEM

Duration: 01.2020 - 03.2021
Summary: ERP system based on Salesforce for automation all processes of an IT company which cover almost all processes: Sales processes, Resource management, Contract and invoice management, Project management.
Responsibilities: Business analyst, Product owner
Technologies: Salesforce, Atlassian Jira, Atlassian Confluence, Draw.io, Google Docs, FigJam

Business analyst, CORPORATE MOBILE APPLICATION

Duration: 02.2019 – 01.2020
Summary:

- A mobile application was designed to help employees in their working life
- Using this app, employees can know the company's latest events, take part in questionnaires, learn information about their peers and company structure, and organize time-offs
- The mobile app is cross-platform, both for Android and iOS

Responsibilities: Business analyst
Technologies: Atlassian Jira, Atlassian Confluence, Figma, Miro, Swagger

Business analyst, WBS Constructor

Duration: 10.2018 - 02.2019
Summary:

- WBS Constructor is a web application for Sales managers in IT companies that help to get an approximate estimation of new projects
- Estimation is based on experience in evaluating projects with similar functionality

Responsibilities: Business analyst
Technologies: Atlassian Jira, Atlassian Confluence, Google Docs, Camunda, Figma, Swagger, Draw.io, Keycloack

EDUCATION

- **BA 2018**
  Cisco ITE BA
  2018
- **Cisco 2019 Ness BA**
  Cisco 2019 Ness BA
  2019

CERTIFICATION

- **Cisco ITE BA 2018**
  Cisco ITE BA 2018
  2018