

# Victoria N.

## Middle SCRUM MASTER / BUSINESS ANALYST

### SUMMARY

- Experienced Scrum Master and Business Analyst with 5+ years of experience - Proficient in requirements management, analysis, and documentation - Skilled in visual modeling and prototyping using BPMN, UML, and other tools - Strong background in project management, including scope, time, and stakeholder management - Knowledgeable in various programming languages and technologies, including PHP, Java, and React - Familiar with Agile methodologies and ceremonies, such as Sprint Planning and Retrospective - Experienced in working on diverse projects, including mobile applications, ERP systems, and CRM systems - Upper-Intermediate English

### TECHNICAL SKILLS

<b>Main Technical Skills</b>	Scrum (5 yr.), Business Analysis (5 yr.), MS SQL Server Management Studio (5 yr.), 3D Modelling (5 yr.)
<b>Programming Languages</b>	Java (1 yr.), Python (1 yr.)
<b>Mobile Frameworks and Libraries</b>	Crashlytics (1 yr.)
<b>JavaScript Libraries and Tools</b>	ES6 (1 yr.)
<b>JavaScript Frameworks</b>	React (1 yr.)
<b>Data Analysis and Visualization Technologies</b>	Business Analysis (5 yr.)
<b>Databases &amp; Management Systems / ORM</b>	MongoDB (1 yr.), MS SQL Server Management Studio (5 yr.), MySQL (1 yr.), PostgreSQL (1 yr.)
<b>Cloud Platforms, Services &amp; Computing</b>	AWS (1 yr.), Azure (1 yr.)
<b>Azure Cloud Services</b>	Azure DevOps (1 yr.)
<b>Google Cloud Platform</b>	Google Docs (1 yr.)
<b>UI/UX/Wireframing</b>	3D Modelling (5 yr.), Draw.io (1 yr.), FigJam (1 yr.)
<b>Methodologies, Paradigms and Patterns</b>	BPMN (4 yr.), Scrum (5 yr.)
<b>Platforms</b>	Camunda (1 yr.)
<b>Deployment, CI/CD &amp; Administration</b>	CI/CD (1 yr.)

<b>SDK / API and Integrations</b>	Keycloak (1 yr.), Swagger (1 yr.)
<b>QA, Test Automation, Security</b>	QA Automation (1 yr.)
<b>Other Technical Skills</b>	OMG UML (4 yr.)

## WORK EXPERIENCE

### Scrum Master / Business Analyst, Social Network

**Duration:** 08.2022 – Present

**Summary:**

- The aim was to deliver a mobile application in the lifestyle domain that provides a community created around it
- A Mobile App was implemented to unite people
- The Social Network contains all the functionality inherent in all modern social networks, such as publications, chat, stories, and check-ins
- Key features allow users to create events and challenges, display them on the map, and participate in them
- For all actions in the Social Network, users get internal tokens that are connected with XLM tokens
- Also, the App is for business representatives who want an effective means of communication with their customers and an effective marketing instrument
- Business representatives can get a Partner account, create publications, events, and challenges for users, and promote the business brand
- The mobile App is native to iOS and Android

**Responsibilities:** Scrum Master / Business Analyst

**Technologies:** Trello, Figma, Google Docs, iOS, Android, PHP, Stellar

### Business Analyst, ERP SYSTEM

**Duration:** 08.2021 – 08.2022

**Summary:** Our team developed an ERP system from scratch aimed at automating the internal activities of a software development company using a micro-service architecture with modules aimed at human resource management, project and candidate management, workspace management, time tracking, and financial analysis.

**Responsibilities:** Business Analyst

**Technologies:** Atlassian Jira, MS PowerPoint, Draw.io, React, Atlassian Confluence, Figma, Java

### Business Analyst, Product Owner, CRM system

**Duration:** 03.2021 - 08.2021

**Summary:** CRM system based on Salesforce for Sales processes automation: Lead management, Opportunity management, Accounts management, Contract management.

**Responsibilities:** Business Analyst, Product Owner

**Technologies:** Salesforce, Atlassian Jira, Google Docs, Atlassian Confluence, Draw.io



## **Business analyst, Product owner, ERP SYSTEM**

**Duration:** 01.2020 - 03.2021

**Summary:** ERP system based on Salesforce for automation all processes of an IT company which cover almost all processes: Sales processes, Resource management, Contract and invoice management, Project management.

**Responsibilities:** Business analyst, Product owner

**Technologies:** Salesforce, Atlassian Jira, Atlassian Confluence, Draw.io, Google Docs, FigJam

## **Business analyst, CORPORATE MOBILE APPLICATION**

**Duration:** 02.2019 – 01.2020

**Summary:**

- A mobile application was designed to help employees in their working life
- Using this app, employees can know the company's latest events, take part in questionnaires, learn information about their peers and company structure, and organize time-offs
- The mobile app is cross-platform, both for Android and iOS

**Responsibilities:** Business analyst

**Technologies:** Atlassian Jira, Atlassian Confluence, Figma, Miro, Swagger

## **Business analyst, WBS Constructor**

**Duration:** 10.2018 - 02.2019

**Summary:**

- WBS Constructor is a web application for Sales managers in IT companies that help to get an approximate estimation of new projects
- Estimation is based on experience in evaluating projects with similar functionality

**Responsibilities:** Business analyst

**Technologies:** Atlassian Jira, Atlassian Confluence, Google Docs, Camunda, Figma, Swagger, Draw.io, Keycloak

## **EDUCATION**

- **BA 2018**  
Cisco ITE BA  
2018
- **Cisco 2019 Ness BA**  
Cisco 2019 Ness BA  
2019

## **CERTIFICATION**

- **Cisco ITE BA 2018**  
Cisco ITE BA 2018  
2018

