

Naveena C

Middle Identity and Access Management

SUMMARY

- Experienced in Identity and Access Management with hands-on expertise in Cyberark, Active Directory, and Mainframe systems.
- Proficient in Windows and Linux administration, SQL, Oracle, and ServiceNow platform, supporting incident and request management adhering to SLA.
- Engineering background with a B.Tech in Electronics and Communication Engineering, skilled in user provisioning and access control aligned with organizational roles.
- Demonstrated ability in technical issue resolution and process improvement within IT service management frameworks.
- Project experience includes MR image classification using AdaBoost, showcasing applied knowledge in machine learning techniques.

TECHNICAL SKILLS

Main Technical Skills	AWS IAM (2 yr.), CyberArk (2 yr.), MainFrames (2 yr.), Illustration and icons (2 yr.)
Databases & Management Systems / ORM	Oracle Database, SQL
UI Frameworks, Libraries, and Browsers	Ant Design
Amazon Web Services	AWS IAM (2 yr.)
Azure Cloud Services	Azure Application Insights
Industry Domain Experience	Logistics & Supply Chain
Deployment, CI/CD & Administration	Active Directory
Third Party Tools / IDEs / SDK / Services	Office 365
UI/UX/Wireframing	Prototyping (2 yr.)
SDK / API and Integrations	ServiceNow API (2 yr.)
Other Technical Skills	AD

WORK EXPERIENCE

User provisioning in Identity and access management - Capgemini (User Provisioning and Access Management)

Duration: 03/2022- Current

Summary:

- This project involves administering user accounts and access privileges within the organization's identity management system to ensure secure and appropriate access to company resources
- The goal is to manage identity and access rights efficiently, leveraging tools like Cyberark and Active Directory to maintain security compliance

Responsibilities:

- Administered user accounts and access privileges in the organisation's identity management system.
- Provided right access of resources to right people based on user roles and privileges.
- Granted or denied access to company resources according to user roles.
- Utilized Cyberark, Active Directory, and Mainframe systems to align roles with access rights.
- Worked with multiple operating systems including Microsoft Windows and Linux.
- Resolved complex identity and access management technical issues, delivering incident and request management solutions adhering to SLA.
- Gained experience in ServiceNow, Silva working tools, and Mainframe system.
- Provided extensive customer-centric support and received client appreciation.
- Proactively identified customer requirements and contributed to process improvements by communicating with higher management.

Technologies: Cyberark, Active Directory, Mainframe, Microsoft Windows, Linux, ServiceNow, Silva working tools

EDUCATION

• **B. TECH in ECE**

Andhra University, AU College of Engineering for Women, CGPA 7.7
2015-2019

• **ECE Diploma**

State Board of Technical Education, Government Polytechnic for Women, 94.38%
2013-2016

• **SSC**

State Board of Secondary School Education, Pratibha English Medium High School, 9.7
CGPA
2013

