PHANI SIVA SRINIVAS
Senior Salesforce QA Engineer

SUMMARY

QA Engineer with over 6 years of experience in Salesforce platform testing, including Sales Cloud and Service Cloud. Certified Salesforce Administrator with a B.E. in Computer Science, showcasing a solid foundation in technical principles and software development practices. Skilled in automating QA processes, accomplishing a 30% efficiency improvement through test automation frameworks like Selenium and Cucumber. Strong in functional, performance, and regression testing with tools like JMeter and proficiency in defect tracking using JIRA and Bugzilla. Holds a track record of effective collaboration with cross-functional teams to ensure product quality in line with PRDs and user stories.

TECHNICAL SKILLS

Main Technical Skills	QA Automation (6 yr.), Salesforce (6 yr.), Sales Cloud (6 yr.)
Programming Languages	Java
Salesforce Ecosystem	Sales Cloud (6 yr.), Salesforce (6 yr.)
Databases & Management Systems / ORM	SQL
Google Cloud Platform	Google Docs
QA, Test Automation, Security	Allure Report, API testing, Appium, BugZilla, JMeter, QA Automation (6 yr.), regression testing, smoke testing, Test Cases, TestNG, TestRail, UI/UX testing, Usability tests
SDK / API and Integrations	API, API testing
Deployment, CI/CD & Administration	CI/CD
Collaboration, Task & Issue Tracking	Jira, Rally
Operating Systems	macOS, Windows
Platforms	Salesforce (6 yr.)
Other Technical Skills	Manual QA, SQL/NoSQL, STLC, Test Case, Test Planning, Test Suites, User Story

WORK EXPERIENCE

Quality Engineer, Salesforce CRM Digital Transformation

Duration: Jan 2024 to Oct 2024

Summary: Renewals Digital Transformation focusing on various modules of Salesforce as part of the Renewal process.

Responsibilities: Created Testcases to validate various features using BDD; Involved in Automation using Selenium Webdriver; Conducted functional and integration testing for Salesforce Sales Cloud modules; Validated middleware integrations; Automated test scenarios using Selenium and Cucumber; Collaborated with cross-functional teams to draft Product Requirement Documents and user stories.

Technologies: Salesforce, Sales Cloud, Selenium, Java, Jenkins, WebdriverIO, BDD, Cucumber

Senior Software Engineer, HPE Software Testing

Duration: Nov 2021 to Sep 2023

Summary: Comprehensive test planning and execution for HP Enterprise's business IT services, including various edge-to-cloud solutions, networking services, and software product services.

Responsibilities: Review and analyze software requirements; Develop a comprehensive test plan; Create detailed test cases; Execute test cases manually or using automated testing tools; Work closely with developers, product managers; Involved in automation of regression testcases; Communicate with team members and stakeholders.

Technologies: Salesforce, Javascript, TestRail, Rally, SQL, Jmeter, JIRA, Selenium, Jenkins

Quality Analyst, Salesforce Cloud Encryption

Duration: Apr 2016 to Jul 2017

Summary: Key management and encryption support for Salesforce cloud with Lookout, focusing on data security and compliance regulations.

Responsibilities: Collaborate with QA Engineers to develop test strategies and plans; Execute test cases and analyze results; Evaluate product code; Document testing phases and defects; Report bugs and errors to development teams; Defect Reporting and Tracking using Bugzilla; Perform regression testing; Interact with developers and business analysts.

Technologies: Salesforce, Selenium Webdriver, Appium, TestNG, JIRA, Java, Oracle (SQL)

EDUCATION

- **B.E in Computer Science Engineering**
- From Andhra University with aggregate of 71.4.

CERTIFICATION

- **Certified Salesforce Administrator**
- **Salesforce AI Associate**