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# PHANI SIVA SRINIVAS

## Salesforce QA Engineer

### SUMMARY

QA Engineer with over 6 years of experience in Salesforce platform testing, including Sales Cloud and Service Cloud. Certified Salesforce Administrator with a B.E. in Computer Science, showcasing a solid foundation in technical principles and software development practices. Skilled in automating QA processes, accomplishing a 30% efficiency improvement through test automation frameworks like Selenium and Cucumber. Strong in functional, performance, and regression testing with tools like JMeter and proficiency in defect tracking using JIRA and Bugzilla. Holds a track record of effective collaboration with cross-functional teams to ensure product quality in line with PRDs and user stories.

### SKILLS

<b>Main Technical Skills</b>	QA Automation (6 yr.), Salesforce (6 yr.), Sales Cloud (6 yr.)
<b>Programming Languages</b>	Java
<b>Databases &amp; Management Systems / ORM</b>	SQL
<b>Google Cloud Platform</b>	Google Docs
<b>QA, Test Automation, Security</b>	Allure Report, API testing, Appium, BugZilla, JMeter, regression testing, smoke testing, Test Cases, TestNG, TestRail, UI/UX testing, Usability tests
<b>SDK / API and Integrations</b>	API, API testing
<b>Deployment, CI/CD &amp; Administration</b>	CI/CD
<b>Collaboration, Task &amp; Issue Tracking</b>	Jira, Rally
<b>Operating Systems</b>	macOS, Windows
<b>Other Technical Skills</b>	Manual QA, SQL/NoSQL, STLC, Test Case, Test Planning, Test Suites, User Story

## WORK EXPERIENCE

### Quality Engineer, Salesforce CRM Digital Transformation

**Duration:** Jan 2024 to Oct 2024

**Summary:** Renewals Digital Transformation focusing on various modules of Salesforce as part of the Renewal process.

**Responsibilities:** Created Testcases to validate various features using BDD; Involved in Automation using Selenium Webdriver; Conducted functional and integration testing for Salesforce Sales Cloud modules; Validated middleware integrations; Automated test scenarios using Selenium and Cucumber; Collaborated with cross-functional teams to draft Product Requirement Documents and user stories.

**Technologies:** Salesforce, Sales Cloud, Selenium, Java, Jenkins, WebdriverIO, BDD, Cucumber

### Senior Software Engineer, HPE Software Testing

**Duration:** Nov 2021 to Sep 2023

**Summary:** Comprehensive test planning and execution for HP Enterprise's business IT services, including various edge-to-cloud solutions, networking services, and software product services.

**Responsibilities:** Review and analyze software requirements; Develop a comprehensive test plan; Create detailed test cases; Execute test cases manually or using automated testing tools; Work closely with developers, product managers; Involved in automation of regression testcases; Communicate with team members and stakeholders.

**Technologies:** Salesforce, Javascript, TestRail, Rally, SQL, Jmeter, JIRA, Selenium, Jenkins

### Quality Analyst, Salesforce Cloud Encryption

**Duration:** Apr 2016 to Jul 2017

**Summary:** Key management and encryption support for Salesforce cloud with Lookout, focusing on data security and compliance regulations.

**Responsibilities:** Collaborate with QA Engineers to develop test strategies and plans; Execute test cases and analyze results; Evaluate product code; Document testing phases and defects; Report bugs and errors to development teams; Defect Reporting and Tracking using Bugzilla; Perform regression testing; Interact with developers and business analysts.

**Technologies:** Salesforce, Selenium Webdriver, Appium, TestNG, JIRA, Java, Oracle (SQL)

## EDUCATION

- **B.E in Computer Science Engineering**
- From Andhra University with aggregate of 71.4.



## **CERTIFICATION**

- **Certified Salesforce Administrator**
- **Salesforce AI Associate**

