Andrey Sh.
Senior Product Manager/Owner

SUMMARY

- Experienced B2B Product Manager dedicated to delivering innovative products that effectively address customer pain points and drive revenue growth for businesses. - Skilled in managing a diverse range of projects, spanning from small-scale B2B/B2C web services and mobile applications to large-scale Enterprise systems. - Committed to leveraging expertise in product development, strategic planning, and cross-functional collaboration to drive successful outcomes and enhance the overall customer experience. - Extensive working experience in Product Management; - Extensive working experience in Business Analysis; - In-depth professional experience in defining and prioritization the development of new or enhanced data products in conjunction with business users and other stakeholders; - Extensive hands-on experience in alignment of needs with stakeholders; - Extensive working experience in agile practices and methodologies - In-depth professional experience in managing the product backlog, planning, and prioritization of product/feature development; - Strong ability to prioritize, focus, and organize; - Proficient in various aspects of managing a multi-disciplinary product development team - Excellent English language and communication skills, - Able to effectively manage shifting priorities and handle unexpected changes

TECHNICAL SKILLS

Main Technical Skills	Project Management (5 yr.), Business Analysis (5 yr.), Agile (5 yr.)
Programming Languages	R
R Frameworks	R (Shiny)
Data Analysis and Visualization Technologies	Apache Nifi, Business Analysis (5 yr.), Power BI, Tableau, Tibco SpotFire
Databases & Management Systems / ORM	KSQL, MS Access, MySQL, Oracle Database, PostgreSQL, SQL
Methodologies, Paradigms and Patterns	Agile (5 yr.), BPMN, Business Process Management (BPM), Kanban, Scrum, UML, Waterfall
SDK / API and Integrations	API
Collaboration, Task & Issue Tracking	Asana, Atlassian Trello, Jira, Notion
Platforms	AuraQuantic, IBM BPM
UI/UX/Wireframing	Axure RP, Draw.io, Figma, Microsoft Visio

Third Party Tools / IDEs / SDK / Services	Fusion, MatLab
Message/Queue/Task Brokers	Kafka
Project Management & Administration	Project Management (5 yr.)
Other Technical Skills	Balsamiq Mockups, Enterprise Architect, IgorPro, iMindMap, Invisio, Mindjet Mind Manager, MS Project, OpenAir, Pidoco, SPSS

WORK EXPERIENCE

Product Owner, Hapag Lloyd (DE)

Jan 2020 – Present

Summary: Various short and long-term Projects in Revenue Management and Allocation Management for International shipping and container transportation company

Responsibilities:

- Prepare Vision, Strategy, and Roadmaps for various projects;
- Align hypotheses, vision, strategy, and roadmap with existing business processes;
- Approve them with internal company stakeholders (top managers and C-level);
- Assist in project estimation; Prioritize project features;
- Prepare backlog for developers;
- Elicit, document, and manage requirements;
- Communicate with stakeholders (internal and external) and developers on a day-to-day basis;
- Demonstrate project progress to internal company stakeholders;

Technologies: Atlassian Confluence, Atlassian JIRA, Slack, Teams, MS Project, Agile Software Development (SCRUM), BPMN, IBM BPM, Kanban, AI, Data Science, Java, Figma, COBOL, Kafka, KSQL, NiFi, K Streams, Fusion

Product Owner, Finstek (US)

May 2018 – Jan 2020

Summary: Member Area for Forex Traders

Responsibilities:

- Communications with Stakeholders (internal and external) on a day-to-day basis;
- Software Requirements elicitation and documentation, including writing use cases, constructing workflow charts and diagrams;
- Manage expectations of Customers, Sales, Risks, Support, Marketing, and Finance teams;
- Communicate with stakeholders (internal and external) and developers on a day-to-day basis;
- Deliver projects on time and within a budget, with excellent quality;

- Development process changes discussion and change

Technologies: Atlassian Confluence, Atlassian JIRA, Slack, Visio, MS Project, Agile Software Development (SCRUM), ASP.NET, Figma, MySql

Product Owner/Senior Business Analyst, Forwardlane (US)

Aug 2016 – May 2018

Summary: AI platform for wealth managers, asset managers, and commercial banks

Responsibilities:

- Prepare Vision, Strategy, and Roadmaps;
- Communications with Stakeholders;
- Software Requirements elicitation and documentation, including writing use cases, constructing workflow charts and diagrams;
- Creating UI mockups;
- Prepare backlog for developers; Demonstrate project progress to internal company stakeholders;

Technologies: Atlassian Confluence, Atlassian JIRA, Slack, 7Geess, Visio, MS Project, Agile Software Development (SCRUM), Python, Django, DS/ML/AI/DL/NLP, Kafka

Business Analyst/Project Manager

Jul 2013 – Aug 2016

Summary: Various short and long-term projects in Fintech, e-Commerce, Healthcare, Edutech

Responsibilities:

- Prepare Vision, Strategy, and Roadmaps for various projects;
- Project coordination (requirements, resources, terms, quality, risks);
- Prepare backlog for developers;
- Preparing status and progress reports and presenting reports to stakeholders and top management;
- Functional, system, and business requirements collecting, clarification, and analysis;
- Modeling of business processes in various notations and instruments; Initial prototyping (Axure, Balsamiq, Invision, Figma);
- Use cases and business processes diagrams creation; Technical documentation creation

Technologies: Atlassian Confluence, Atlassian JIRA, Axure RP, Visio, MS Project, Agile Software Development (SCRUM), CRM, BI, JS, MySQL, MongoDB, Java, Kafka

EDUCATION

Belarusian State University

Chemistry Department, Diploma in Physical Chemistry

1993 - 1998

University of Fribourg (Switzerland)

Faculty of Science, PhD in Physics

2002 - 2007

Advanced Materials – Science and Technology

2 years course, University of Bern, University of Neuchatel, and University of Fribourg, Material Science

2004

CERTIFICATION

Certified Kanban Management Professional (KMP2)

2018

Advanced Business Analysis, IBA Institute

2021