

Sadikh Huseynov

Senior Senior Atlassian Engineer

SUMMARY

Ecosystem & License Optimization: Audited plugins and JSM licensing at SOFTSWISS, saving \$70,000+ annually.

Enterprise Automation: Built end-to-end financial tracking in Jira Assets using ScriptRunner (Groovy) for real-time budget and cost calculations.

Integrations: Engineered bidirectional sync between Jira and 1C, Slack CLI, Active Directory, and Siebel via REST API.

Smart Routing: Developed dynamic ticket assignment based on time zones, capacity, and workload to improve SLA.

Training & Mentorship: Led company-wide workshops on Jira, JSM, EazyBI, BigPicture, and Plans to drive tool adoption.

TECHNICAL SKILLS

Main Technical Skills	Scripting, REST (6 yr.), Jira (7 yr.), Atlassian (7 yr.)
Methodologies, Paradigms and Patterns	Agile (6 yr.), REST (6 yr.)
Collaboration, Task & Issue Tracking	Atlassian (7 yr.), Jira (7 yr.)
QA, Test Automation, Security	Automated testing
Other Technical Skills	BI Reports

Atlassian Consultant | ETG

- Period: 2025 – Present
- Description / Achievements:
 - Designed and implemented an automated budget calculation system in Jira Assets using ScriptRunner (Groovy), tracking real-time company expenditures directly from Jira issues.
 - Integrated Jira with Slack via Slack CLI for custom automated comment and update synchronization across platforms.
 - Engineered a smart ticket-assignment algorithm based on engineer time zones, current workload, and custom parameters to optimize SLA and resource allocation.
 - Developed seamless bidirectional data synchronization between 1C Enterprise and Jira via REST API to align financial/operational management with IT workflows.

Senior Atlassian Expert | SOFTSWISS

- Period: 2022 – 2025



- Description / Achievements:
- Created key enterprise processes for HR, Accounting, IT, and Finance departments combining ScriptRunner, Assets, Automation for Jira, and Jira Workflow Toolbox.
- Conducted plugin and license audits, reducing annual costs by up to \$70,000 and significantly streamlining JSM licenses.
- Built custom EazyBI reports using MDX measures and conducted training for the management team on EazyBI, BigPicture, and Advanced Roadmaps / Plans.
- Integrated Jira with external services (1C, Errbot, Hubot) and managed Assets (Insight) structure for IT, HR, and Operations.

Atlassian Expert | WayRay

- Period: 2021 – 2022
- Description / Achievements:
- Integrated core processes for HR, IT, Legal, Procurement, QA, and Administrative departments.
- Automated attachment exports to Dropbox and synchronized Active Directory with Insight Asset Management for seamless onboarding/offboarding workflows.

Jira Configurator | Toolstrek (Atlassian Partner)

- Period: 2020 – 2021
- Description / Achievements:
- Designed incident and service management processes using ScriptRunner Behaviours and JSM extensions.
- Integrated Jira issues with Siebel via REST API for bidirectional issue creation and updates.

Atlassian Expert | Softgile (Atlassian Partner)

- Period: 2019 – 2020
- Description / Achievements:
- Configured workflows, screens, permission schemes, and Agile (Scrum/Kanban) boards for large enterprise clients in banking, telecom, and IT.

2. Projects

- Project 1: Automated Company Financial Tracking & Budgeting (ETG)
- Role: Lead Atlassian Consultant
- Tech Stack: Jira Assets, ScriptRunner (Groovy), Jira REST API
- Description: Developed an automated financial control ecosystem where budgets are maintained in Assets and updated dynamically based on operational expenditure entries in Jira tickets.
- Project 2: Intelligent Workload & Timezone Ticket Router (ETG)
- Role: Atlassian Consultant
- Tech Stack: ScriptRunner, Jira Service Management, REST API
- Description: Created an intelligent assignment engine that evaluates engineer availability, active capacity, and time zone alignment to assign tickets without manual intervention.
- Project 3: Jira & 1C Enterprise Bidirectional Integration (ETG / SOFTSWISS)
- Role: Senior Atlassian Engineer
- Tech Stack: REST API, Groovy, 1C Enterprise API
- Description: Built real-time data sync between 1C accounting system and Jira to harmonize accounting, procurement, and IT operations.
- Project 4: Enterprise Atlassian License & App Cost Optimization (SOFTSWISS)
- Role: Senior Atlassian Expert



- Tech Stack: Jira Admin Tools, ScriptRunner, License Audit Frameworks
- Description: Performed full audit of installed marketplace plugins and JSM licensing tier, reducing annual ecosystem costs by \$70,000+ without disrupting ongoing workflows.

3. Certificates

- ACP-100 — Jira Administration for Cloud / Data Center (Atlassian Certified Professional)
- ACP-600 — Jira Project Administration (Atlassian Certified Professional)

4. Education

- Degree: Bachelor of Science in Information Technologies
- Period: 2014 – 2018
- Field of Study: Information Technology / Computer Science

