

Seva Medvedovskyi

Senior Agentic Principal Lead Consultant, Product Manager

SUMMARY

- AI product & transformation lead | 8+ yrs product ownership, BA, enterprise delivery & AI workflows. Driving AI products & adoption at Rivian and Volkswagen Group Technologies (discovery→pilot→rollout→optimization).
- Expertise: process mapping, AI use-case prioritization, trade-offs, measurable adoption.
- Hands-on: agents, prompting, RAG, tool-use, workflow automation, evaluation, low-code prototyping.

CORE SKILLS AI

- Transformation: process mapping, use-case prioritization
- Agentic AI & LLMs: agents, prompting, RAG, tool-use, rapid prototyping
- Product & Delivery: roadmaps, PRDs, stories, ACs, Agile/SAFe
- Eval & Adoption: quality, enablement
- Leadership: workshops, alignment, exec comms

TECHNICAL SKILLS

Main Technical Skills	Agile, RAG, Agentic AI, AI workflows, LLMs
AI Tools & Assistants	ChatGPT, Glean, Rovo
AI & Machine Learning	AI, Gen AI, OpenAI, RAG
JavaScript Libraries and Tools	p5.js
Data Analysis and Visualization Technologies	Business Analysis, Databricks, Tableau
Databases & Management Systems / ORM	MySQL
Cloud Platforms, Services & Computing	Azure
Amazon Web Services	AWS Cloudformation
Azure Cloud Services	Azure DevOps, Azure DevOps Service, Databricks
Industry Domain Experience	Automotive, Billing, Enterprise, Telecom



Project Management & Administration	Acceptance Criteria, Marketing research, PRD, Product Management, Product Strategy, Project Management, Release Management, Stakeholder Management, Technical Documentation
Methodologies, Paradigms and Patterns	Agile, Kanban, REST, SAFe, Scrum, SDLC, User Stories
SDK / API and Integrations	API, System integration
Collaboration, Task & Issue Tracking	Atlassian Confluence, Jira, Miro
Soft Skills	Critical Thinking
Platforms	CRM, Low-code, Magento 1, No-code, Zendesk
Third Party Tools / IDEs / SDK / Services	Excel, Office 365
UI/UX/Wireframing	Figma, Prototyping, UI/UX, UX research
QA, Test Automation, Security	UAT
Other Technical Skills	Business Requirements, Financial Services, Fraud, Generative AI, Product development, Service Management

WORK EXPERIENCE

Senior AI Product Analyst/Product Manager, Volkswagen Group Technologies (Enterprise AI Search, Insights, Agents and Workflow Use Cases)

Duration: May 2025 - Present

Summary: A joint technology organization focused on developing software and digital systems for the automotive industry. It works on connected vehicle technologies, software platforms, and mobility solutions. The organization supports the development of software and infrastructure for vehicles and related services. This project involves developing and managing enterprise AI products focused on search, insights, agents, and workflow use cases using Glean, Rovo Agents, and broader Generative AI capabilities. The goal is to enhance enterprise workflows through AI-driven automation and insights, improving operational efficiency and user experience.

Responsibilities:

- Drive enterprise AI adoption and workflow automation initiatives across Glean, Atlassian Rovo, Sim.ai, Slack, Confluence, and Jira Service Management for a 3,000+ employee organization.
- Designed AI agent and workflow automation pilots for internal operations, including knowledge workflows, Slack-based support pre-triage, ticket enrichment, and Confluence auto-labeling.
- Built and iterated AI workflow automations using Sim.ai, Atlassian Rovo, REST API concepts, webhooks, and event-based triggers, including workflows receiving webhook payloads from Databricks.



- Translate business problems into product requirements, prioritized backlogs, user stories, acceptance criteria, AI agent instructions, workflow logic, and rollout plans.
- Developed AI enablement materials, live training sessions, Loom tutorials, and role-based playbooks to help business and technical teams adopt AI tools in daily workflows.
- Defined and tracked adoption and performance metrics, including weekly active users, ticket deflection, search engagement, time-to-answer, and workflow completion.
- Partner with engineering, operations, legal, support, and business stakeholders to align AI use cases with access control, privacy, auditability, and enterprise governance requirements.

Technologies: Glean, Rovo Agents, Generative AI, AI prompting, retrieval/context patterns, reusable templates, workflow automation, AI knowledge systems, low-code/no-code prototyping.

Senior Business Analyst, Ministry of Justice of the UAE (Ciklum)

Duration: Sep. 2024 - Apr. 2025

Summary: A high-compliance justice-system modernization project aimed at mapping current workflows, identifying bottlenecks, and defining target-state processes to improve efficiency and compliance within the UAE Ministry of Justice.

Responsibilities:

- Led discovery and process analysis for justice-system modernization.
- Mapped workflows and identified bottlenecks.
- Defined target-state processes to enhance system efficiency.
- Facilitated business and technical workshops.
- Translated needs into implementable requirements.
- Supported UAT and rollout phases.
- Assisted teams in transitioning to new processes and systems.

Senior Technical Product Manager/Senior Business Analyst, Mastercard (Financial Services Workflow Improvement) - Ciklum

Duration: Sep. 2023 - Sep. 2024

Summary: A global payments technology company providing payment networks and related financial services. It supports electronic payment processing between consumers, merchants, banks, and other financial institutions. Its technology covers card payments, digital payments, fraud prevention, and transaction processing. Project focused on improving workflow reliability and delivery predictability in a complex financial services environment by analyzing incident and defect patterns and prioritizing improvements based on business impact.

Responsibilities:

- Led requirements gathering, prioritization, and iterative delivery with engineering and business stakeholders.
- Analyzed incident and defect patterns using operational data and Excel.
- Prioritized improvements by business impact.
- Improved workflow reliability and delivery predictability.

Technologies: Excel, Agile/SAFe.



Product Analyst/Product Owner-style Partner, Intellias, (Amdocs)

Duration: Jun. 2022 - Sep. 2023

Summary: A technology company providing software and IT services for telecommunications and media companies. It develops systems for billing, customer management, service delivery, and network operations. The company also provides integration and support services for telecom platforms. Worked within a SAFe enterprise environment to refine backlogs, define user stories and acceptance criteria, support UAT, plan releases, and improve delivery processes to enhance product development efficiency.

Responsibilities:

- Managed backlog refinement, user stories, acceptance criteria, UAT, and release planning.
- Mapped workflows and translated stakeholder goals into clear delivery scope.
- Reduced ambiguity between business and technical teams.

Technologies: SAFe, Agile, Jira, Confluence.

Business Analyst, SoftServe (Automation Initiatives and Process Standardization)

Duration: Feb. 2021 - Jun. 2022

Summary: Supported automation initiatives and process standardization efforts by managing discovery, scope, user stories, documentation, UAT, and demos, facilitating cross-team change and solution delivery.

Responsibilities:

- Managed discovery, scope, user stories, documentation, UAT, and demos.
- Supported automation initiatives and process standardization.
- Collaborated closely with engineering on solution clarification and delivery.
- Contributed to microservices-oriented proof-of-concept work.

Technologies: Microservices, Agile.

Business Analyst, RubyGarage (Digital Product Initiatives)

Duration: Feb. 2020 - Jan. 2021

Summary: Supported end-to-end digital product initiatives from discovery and requirements gathering through user stories, stakeholder coordination, and Agile delivery to ensure successful product development.

Responsibilities:

- Supported discovery and requirements gathering.
- Created user stories and coordinated with stakeholders.
- Facilitated Agile delivery processes.

Technologies: Agile, Scrum.

Business Analyst/Product Owner, Luck Place (Business Requirements and Workflow Mapping)

Duration: Dec. 2017 - Jan. 2020



Summary: A technology company developing software products and digital applications. It focuses on web and mobile solutions, including product development and system integration. The company works on custom software projects and digital services. Gathered and structured business requirements, mapped workflows, and translated stakeholder needs into user stories and acceptance criteria to support backlog prioritization and iterative product improvement.

Responsibilities:

- Gathered and structured business requirements.
- Mapped workflows and translated stakeholder needs into user stories and acceptance criteria.
- Supported backlog prioritization and delivery coordination.
- Maintained stakeholder communication and facilitated iterative product improvement.

Technologies: Agile.

EDUCATION

- **Master's, Project Management**
Institute of Public Administration
2017 - 2019
- **Master's, Economics**
University of Technology
2004 - 2010

