Vitalii K.
Senior MS Dynamics 365 Engineer

SUMMARY

- A Software Engineer with over 10 years of development experience in the IT industry. - Most of his experience is related to the .NET platform and C# language, both in client and server-side development. - Solid experience working with MS Dynamics 365 and cross-application integrations. - Upper-Intermediate English

TECHNICAL SKILLS

Main Technical Skills	.NET, MS Dynamics 365
Programming Languages	C#, JavaScript
JavaScript Frameworks	Angular, jQuery, KnockoutJS, Node.js, React
.NET Platform	MS Dynamics 365, .NET
Databases & Management Systems / ORM	Microsoft SQL Server
UI Frameworks, Libraries, and Browsers	Ajax, Bootstrap, CSS, HTML, jQuery
Cloud Platforms, Services & Computing	Azure
Platforms	Microsoft Power Platform
Methodologies, Paradigms and Patterns	Scrum
Third Party Tools / IDEs / SDK / Services	Visual Studio
Other Technical Skills	MS Dynamics CRM

EXPERIENCE

MS CRM Developer

03.2017 – current time

Description: An investment company that has over 700 employees, more than 150,000 customers, and manages over £8.3 billion. The company has market-leading positions in tax-efficient investment, smaller company financing, renewable energy, and healthcare

Responsibilities:

- MS CRM development: JavaScript logic, Plugins, Workflows, SSRS reports, SSIS packages, custom webpages, Power Automate Workflows, Power Platform, Canvas app
- MS CRM Native customizations
- The investigation, refactoring, and support of legacy code
- Integration with external services

MS CRM Developer

11.2015 – 03.2017

Description: Telecommunications company that provides services in many countries around the world, using the mobile virtual network operator business model and providing pay-as-you-go mobile SIM cards, targeted toward the needs of international communities and migrant workers

Responsibilities:

- MS CRM 365 development: JavaScript logic, SSRS reports, Azure
- MS CRM Native customizations
- Investigations and estimations for external customers
- Developing configuration pages and editable grids that interact with web services
- Designing and delivering Microsoft Dataverse solutions

MS CRM Developer

04.2015 – 08.2015

Projects:

- Internal development – developed extended ServiceModel Metadata Utility tool. Wrote extensions for internal use to simplify the development process.
- Took a part in a project for external customers. Provide customers with investigations and estimates. Was responsible for SSRS reports, client-side scripts, and native customizations for MS CRM 2015 Online.

Responsibilities:

- MS CRM development: Plugins, Custom workflow steps, JavaScript logic, Power Platform
- MS CRM Native customizations
- Investigations and estimations for external customers
- Writing technical documentation and guides

Software Development Engineer

03.2013 – 04.2015

Projects:

- Project for a company that provides helpdesk services - was responsible for creating a configuration page and implementing visualization of ticket details within CRM 2011 and CRM 2013 in a popup window;

- Experience with working in a team to create huge ISV solutions. Was responsible for tuning and optimizing scripts, writing reports, and developing plugins and custom workflows. Also have been extended already implemented Bing maps functionality;
- Project for a company that delivers telecommunication services on its independently owned and operated fiber-optic network – JavaScript logic, Plugins, Workflows, Dialogs, and Custom workflow activities to perform desirable functionality of forms and sending update emails to customers;
- Project for the operator of customized and secure end-to-end satellite communications services – JavaScript logic and custom workflow activities to maintain helpdesk services. Also was responsible for developing the SSRS report for the automatic creation of business proposals and sending it via email to customers;
- etc.

Responsibilities:

- Developing Plugins, Custom Workflows Activities, JavaScript, and HTML configuration pages;
- Customization MS Dynamics CRM 365;
- Gained basic knowledge of ADX Portals for CRM;
- Solving complex development and technical problems in in-house development and on the customer side;
- Was responsible for importing data to CRM organization from .csv file with complex mapping and fixing bad-formatted content on the fly;
- Successfully take a part in pre-sales activities.

CRM programmer

08.2011 – 03.2013

Projects:

- Project for a company dealing with gas transportation - the creation of documents through reporting. Preparation of printing forms;
- Project for a company that sells cars - providing information to support decision-making with the help of diagrams, tables, and sub-reports. Preparation of printed forms and documents. Statistics on phone calls;
- Project for a company that sells GPS solutions - automatic creation of business proposals, preparation of printed forms;
- Project for a company engaged in the delivery of goods - printing the information on the prepared forms, statistical reports, plugin development, and also report for CRM Offline-client (WinForm application with the possibility of printing results).

Responsibilities:

- Creating reports for MS Dynamics CRM 4.0 and MS Dynamics CRM 2011;
- Customization MS Dynamics CRM 2011;
- Development.

EDUCATION

Ukrainian National Forestry University NAU (National Aviation University), Computer Science Faculty;

Specialty: Information control systems and technologies;

CERTIFICATES

- MB2-631(CRM 4.0 Applications),
- MB2-632 (CRM 4.0 Customization and configuration),
- MB2-866 (CRM 2011 Customization and configuration).
- You may view my Microsoft exams transcript via https://mcp.microsoft.com/Anonymous//Transcript/Validate with the following Transcript ID (1163532) and the Access Code (MCPVKlymenko)