Olha R.
Senior Dynamics 365/Power Platform Engineer

SUMMARY

- Dynamics 365/Power Platform Engineer with 3+ years of solid experience designing, developing, and implementing CRM systems and Power Platform solutions tailored to business needs.
- Skilled in Power Pages, Power Apps (Canvas & Model-Driven Apps), Power Automate, and Dynamics 365 development for CRM systems across different industries.
- Has experience with Azure AD B2C, Azure Functions, Azure Pipelines, and LogicApps, ensuring seamless deployment and secure user authentication for CRM systems and portals.
- Hands-on experience with .NET/C#, JavaScript, TypeScript, React, Vue.js, and HTML/CSS for plugin development, feature enhancements, and custom web resources.
- Pending February 2025 Certifications: Power Platform Fundamentals, Power Platform Developer Associate

TECHNICAL SKILLS

Main Technical Skills	.NET, MS Dynamics 365
Programming Languages	C#, JavaScript, TypeScript
JavaScript Frameworks	Angular, jQuery, React, Vue.js
.NET Platform	ASP.NET, Entity Framework, MS Dynamics 365, .NET, .Net WCF
UI Frameworks, Libraries, and Browsers	CSS, HTML, jQuery
Databases & Management Systems / ORM	Microsoft SQL Server, MongoDB, SQL
Azure Cloud Services	Azure Blob Storage, Azure DevOps, Azure Functions, Azure Logic Apps
Methodologies, Paradigms and Patterns	Agile, MVVM

Virtualization, Containers and Orchestration	Docker
Version Control	Git
Third Party Tools / IDEs / SDK / Services	Power Apps
Other Technical Skills	ASP .Net Core AI, Canvas Apps, Power FX, Power Portals, SISS packages (Data migration solutions)

WORK EXPERIENCE

Power Platform Developer, Power Pages Portal for Beverage Distribution

August 2024- January 2025

Summary: This project involved the design, development, and deployment of a Power Pages Portal tailored to meet the needs of a beverage distribution company in Norway. The portal provided customers with a centralized, user-friendly platform to view vendor-specific reports, enabling better decision-making and streamlined communication.

Responsibilities:

- Requirement gathering
- Power Pages Portal development
- Power BI Embedded integration
- Custom plugin development
- Azure AD B2C Authentication configuration
- Deployment of Power Pages Portal and CRM components
- Mailbox configuration
- Creating technical and user documentation

Technologies: .NET Framework 4.6.2/C#, Power Pages, Power BI, Azure AD B2C, Azure App Registration, Azure User flows, Visual Studio 2022, Power Platform, HTML, JavaScript

Power Platform Developer, CRM System for Sanitary Ware Company

May 2023-August 2024

Summary: CRM system for the company that deals with sanitary wares. CRM project used for Sales, Marketing, and Customer service. It utilizes the Azure cloud services and custom pcf controls, plugins, and web resources.

Back-end logic development for a variety of plugins integrated into the system and the unit tests for them, building a React project map search web resource, a variety of custom pcf controls for managing customer potentials and products and Power Automate flows, refactoring parts of the code from legacy parts of the project.

Responsibilities:

- Code refactoring

- Task assessment
- Current system maintenance

Technologies: .NET/C#, Power Apps (Canvas & Model-Driven apps), Azure Functions, Power Automate Flow, Azure Logic Apps, PowerApps component framework, HTML/CSS, JavaScript

Dynamics365/Power Platform Developer, CRM for Inventory Management

January 2023-May 2023

Summary: A CRM system designed for effective inventory management, featuring a user-friendly interface with Model-Driven Apps to track inventory levels, manage reordering, and oversee the supply chain. The system automates workflows to efficiently handle quality issues, ensuring smooth operations and minimizing disruptions. This solution streamlines inventory tracking, enhances supply chain management, and improves operational efficiency.

Responsibilities:

- Bug fixing
- New features development and integration

Technologies: MS Dynamics 365, Power apps, Canvas App, Power FX, JavaScript, SISS packages (Data migration solutions), Dynamics 365 Portal, Azure Functions, Azure blob, LogicApps, WCF, HTML, jQuery

Dynamics365/Power Platform Developer, CRM for Cleaning Services

October 2022 -January 2023

Summary: The CRM system is specifically designed to streamline and enhance the operations of cleaning services. It provides efficient tools for managing client interactions, scheduling tasks, tracking performance, and automating routine processes.

This solution ensures seamless communication, improves productivity, and helps deliver exceptional service quality to clients.

Responsibilities:

- Developing features and improvements
- Bug fixing
- Code refactoring
- Code reviews

Technologies: MS Dynamics 365, Power apps, .NET, Node.js, JavaScript, TypeScript, SISS packages (Data migration solutions), Dynamics 365 Portals, Azure Functions, Azure blob, LogicApps, WCF, Angular, React, HTML, jQuery

Power Platform Developer, CRM System for Real Estate Management

June 2022-October 2022

Summary: A CRM system tailored for the real estate industry, designed for efficient property management and accounting for properties available for lease and sale. The system automates key workflows, including customer inquiries, property viewings, and payment tracking, streamlining processes and enhancing overall operational efficiency.

This solution helps real estate professionals manage property portfolios, improve customer interactions, and ensure smooth transaction management.

Responsibilities:

- Bug fixing
- New features development and integration
- Task assessment

Technologies: C#, .Net, MVVM, React, TypeScript, HTML, CSS

Power Platform Developer, CRM System for Sports Federations

February 2022 - June 2022

Summary: A multi-module CRM system designed for sports federations and training facilities, offering features for trainer booking, tournament management, and event coordination. The system is developed in close collaboration with federations to optimize their processes, ensuring the product meets the specific needs of the sports sector and provides the correct information. It also serves as a platform to connect federations and clubs, facilitating future developments and collaboration.

Responsibilities:

- New features development and integration
- Task assessment
- Communication with customer
- Code reviews

Technologies: .NET 6, C#, MVC, Vue.js, git, MS SQL

Power Platform Developer, Power Pages Customer Portal

September 2021-February 2022

Summary: A Power Pages Customer Portal designed for external audiences, enabling customers to access real-time information and insights. The portal integrates embedded Power BI dashboards and reports, allowing users to view and interact with data directly within the portal. This integration enables customers to easily review key metrics and insights, enhancing their ability to make data-driven decisions.

Responsibilities:

- Integrate Power BI Embedded service
- Create Microsoft Fabric Data pipelines
- Develop Azure Pipelines for CRM and PowerApps Portal deployment
- Power Pages Portal development
- Azure AD B2C Authentication configuration
- Deployment of Power Pages Portal and CRM components
- Bug fixing

Technologies: .NET Framework 4.6.2/C#, Power Pages, Microsoft Fabric, Python, Power BI, Azure AD B2C, Azure App Registration, Azure User flows, Azure Pipelines, Visual Studio 2022, Power Platform, HTML, JavaScript

EDUCATION

Bachelor's Degree in Software Engineering

Lviv Polytechnic National University