Atin V.
Senior System Engineer/Atlassian Expert

SUMMARY

- 17 years as System Engineer specializing in Atlassian products with certifications ACP-500, ACP-600, ACP-620 and AWS Certified Solution Architect.
- Expert in Jira/Confluence administration, automation with Groovy/Python, and complex integrations using REST APIs.
- Led Atlassian Cloud migrations, business process automation, and custom workflow development for enterprise clients.
- Skilled in containerization (Docker, Kubernetes), virtualization (VMware), and infrastructure as code (Terraform, CloudFormation).
- Background in scripting (Bash, PowerShell), database management (PostgreSQL, MS SQL), and identity management systems (Atlassian Crowd, Active Directory, Okta).

TECHNICAL SKILLS

Main Technical Skills	Jira, Atlassian Confluence, Atlassian
Programming Languages	C#, Groovy, Java, Python
Java Libraries and Tools	JSON
AI & Machine Learning	n8n
Databases & Management Systems / ORM	Microsoft SQL Server, MySQL, PostgreSQL, SQL, SQL queries
UI Frameworks, Libraries, and Browsers	CSS, HTML
Cloud Platforms, Services & Computing	AWS, Azure, GCP
Amazon Web Services	AWS Cloudformation, AWS Route 53, AWS VPC
Azure Cloud Services	Azure Application Insights (5 yr.)
Deployment, CI/CD & Administration	Active Directory, Ansible, Bamboo, CI/CD
Methodologies, Paradigms and Patterns	Agile, IaC, ITSM, REST, SDLC
Web/App Servers, Middleware	Apache HTTP Server, Apache Tomcat, Internet Information Services (IIS), Nginx
SDK / API and Integrations	API, Facebook API, RESTful API, Slack API

Virtualization, Containers and Orchestration	Application Virtualization, Docker, Kubernetes, Oracle VM VirtualBox, Storage, Terraform, Vagrant, VmWare, VMware vSphere, VMware Workstation
Collaboration, Task & Issue Tracking	Atlassian, Atlassian Confluence, Jira
Scripting and Command Line Interfaces	Bash, PowerShell, YAML
Version Control	BitBucket, Git
File Systems, Storage	CSV, XML
Blockchain and Decentralized Software	Hyperledger
Third Party Tools / IDEs / SDK / Services	IntelliJ IDEA, PyCharm, Visual Studio
Operating Systems	Linux, Windows
iOS Libraries and Tools	MDM
Platforms	Microsoft, Okta
Logging and Monitoring	PRTG, Zabbix
QA, Test Automation, Security	QA Automation, SSO
UI/UX/Wireframing	UI/UX
Other Technical Skills	CQL, Github API, Hardware, JQL, PRTG Monitor (5 yr.), RDS, SAN

WORK EXPERIENCE

System Engineer/Atlassian Expert/Jun. DevOps, Business process design, development, and implementation in a data center environment

Duration: Jun. 2025 - till now

Summary: Design, development and implementation of business processes in a datacenter environment with integration of Atlassian products with third-party tools to enhance automation and operational efficiency.

Responsibilities:

- Business process automation development, testing, and production support
- Automation preparation for cloud migration, preparation of cloud-ready automations
- Integration of Atlassian tools with third-party tools

Technologies: Jira/Confluence Java API, Jira/Confluence REST API, n8n, Python, Groovy.

System Engineer/Atlassian Expert/Jun. Devops, Ford Motors (Business process automations and migration preparation)

Duration: Mar. 2024 - Mar. 2025

Summary: Preparation of business process automations for migration to Jira Cloud, including business process design and development to support cloud transition and integration.

Responsibilities:

- Development of custom scenarios to migrate application data from Datacenter to cloud
- Redesign of current third-party integrations to work with Jira Cloud
- Redesign of business processes and adaptations for Jira Cloud
- Business process design/implementation and process automation tool development

Technologies: Jira/Confluence Java API, Jira/Confluence REST API, n8n, Python, Groovy.

Senior Atlassian Engineer, Crypto industry ITSM and business process implementation

Duration: Jan. 2023 - Jan. 2024

Summary: Implementation of IT Service Management (ITSM) and business processes within Atlassian products, integrating Jira and Confluence with HR, Security, and Monitoring systems to streamline operations.

Responsibilities:

- Integration scenarios development to connect Atlassian products with third-party and business systems
- Incident and problem management configuration based on Jira Service Management Operations
- SDLC processes implementation and integration with CI/CD tools
- Creation and automation of workflows for business and technical teams
- Change management database implementation based on Atlassian Assets and further implementation in business processes

Technologies: Jira/Confluence Java API, Jira/Confluence REST API, n8n, Python, Groovy.

Atlassian Consultant/Engineer, SII Poland (Atlassian Cloud/Data Center migrations and business process design)

Duration: Apr. 2021 - Jan. 2023

Summary: Consulting and development for Atlassian Cloud and Datacenter migrations, including design and development of business processes and integration of corporate tools with the Atlassian ecosystem.

Responsibilities:

- Management of Atlassian Data Center to Atlassian Cloud migration
- Preparation of migration plans and Jira/Confluence and apps data migration
- Redesign of business processes and adaptations for Jira Cloud
- Business process design/implementation and process automation tool development

Technologies: Jira/Confluence Java API, Jira/Confluence REST API, n8n, Python, Groovy.

Atlassian Engineer, EPAM (Global Atlassian products support and migration)

Duration: Dec. 2020 - Jan. 2021

Summary: Support and maintenance of Atlassian products, implementation of business processes within Atlassian products, integration of third-party tools and business services, and Jira Datacenter to Cloud migration.

Responsibilities:

- Advanced Jira project configuration
- Integration of Jira with third-party systems
- Developing scripts for automated workflows
- Data migration automations
- Infrastructure support and maintenance

Technologies: AWS Compute, AWS VPC, AWS Route 53, AWS RDS, Linux, Jira, Confluence, Bitbucket, Crowd, Jira REST API, Jira Java REST API, CSV parsing in Python, Atlassian ScriptRunner for Jira, Power Script-Jira Workflow Automation Plugin.

Atlassian Expert, Atlassian instance merging

Duration: Apr. 2020 - Aug. 2020

Summary: Merging two actively used Jira instances and two Confluence instances, including projects data and configuration migration with zero history loss.

Responsibilities:

- Overall project coordination
- Investigating tools and technologies for Jira and Confluence data and configuration migration
- Calculation of data and configuration migration time and reconciliation of maintenance windows with project owners
- Project configuration and data migration using Atlassian Project Configuration Plugin

Technologies: Jira, Confluence, Microsoft Azure AD, SSO, Jira REST API, CSV parsing in Python, Atlassian Project Configuration Plugin.

Atlassian Engineer, Atlassian cloud products support and development

Duration: Oct. 2019 - Nov. 2020

Summary: Support and automation development for Atlassian Jira and Confluence based on the Jira Automation tool to improve user experience and operational efficiency.

Responsibilities:

- Handling user requests related to project creation and configuration
- Configuration of custom fields, field configuration and field configuration schemes
- Securing projects by deploying issue security levels
- Access management
- Automating tasks with Jira Project Automation tool
- Development of user cleanup process by regular user activities monitoring

Technologies: Jira Cloud REST API, Jira Automation tool, CSV parsing in Python.

Atlassian Engineer, Migration from C #- based ticketing system to Atlassian Jira

Duration: Jun. 2019 - Oct. 2019

Summary: Installation and configuration of Atlassian Jira and development of new features using Groovy scripts with ScriptRunner for Jira plugin, migrating configuration and data from a self-developed C# based ticketing system.

Responsibilities:

- Investigating features of self-developed C# based product
- Atlassian Jira installation and basic configuration
- Developing new features and extending out-of-the-box Jira
- Migrating configuration and data from self-developed ticketing system to Jira
- Conducting training for employees
- Creating documentation for reference

Technologies: Groovy, Jira REST API, Jira Java REST API, JSON and CSV parsing, ScriptRunner for Jira, SQL queries.

Solution Architect/Atlassian Engineer/Atlassian System Administrator, Atlassian Solution Partner (Atlassian products implementation and migration in various companies)

Duration: May 2017 - Apr. 2019

Summary: Implementation of Atlassian products across financial, IT, telecommunication, and other companies, including migration of existing data, workflows, and configuration to the Atlassian stack and shifting organizations to Atlassian production.

Responsibilities:

- Evaluating organizations' needs and assisting with product and license selection and purchase process
- Installation and configuration of Atlassian products
- Automation of business and IT processes
- Integration of Atlassian products with corporate systems
- Creating documentation for reference

Technologies: Linux servers, Windows Servers, MS SQL, MySQL, PostgreSQL, Microsoft Active Directory, PowerShell, PRTG Monitoring, Groovy, Python, Jira REST API, Jira Java REST API, JSON and CSV parsing, ScriptRunner for Jira and Insight for Jira plugins.

System Engineer/Atlassian Automation Engineer, Atlassian products deployment in a financial bank

Duration: Jun. 2015 - May 2017

Summary: Deployment of Atlassian products in a financial bank, building IT and business processes on the Atlassian stack, automation processes based on Groovy scripts, and building an asset management system based on the Insight plugin for Jira integrated into IT and business workflows.

Responsibilities:

- Atlassian products installation and license estimation calculations
- Backup and disaster recovery plan development and implementation
- Integration of Atlassian products with corporate Identity Management system
- Jira workflow automation and integration with corporate systems such as bank system, payment system, SMS gateways, monitoring systems for automated incident registration

- Building an asset management system based on the Insight plugin for Jira, infrastructure discovery, and import to Jira
- Creating documentation for reference
- Working in an agile environment

Technologies: VMware vSphere, MS SQL, Microsoft Active Directory, PowerShell, PRTG Monitoring, Groovy, Python, Jira REST API, Jira Java REST API, JSON and CSV parsing, ScriptRunner for Jira and Insight for Jira plugins.

System Engineer, Financial Bank Infrastructure build and support

Duration: Aug. 2008 - Oct. 2016

Summary: Building and supporting hardware and application virtualization infrastructure based on VMware vSphere, implementing storage systems, capacity calculation, performance optimization for business-critical applications, and automation of software deployment and monitoring systems.

Responsibilities:

- Hardware and application virtualization based on VMware vSphere
- Automation of virtual environment deployment
- Storage system implementation, capacity calculation, and performance optimization
- Implementation and support of monitoring systems such as PRTG and Zabbix
- Server and application monitoring metric identification and implementation
- Automation of software deployment with PowerShell scripts
- Building SAN networks

Technologies: VMware vSphere, PowerShell, PRTG Monitoring, Zabbix.

EDUCATION

- **Azerbaijan State Oil Academy**
  Bachelor's Degree in automation of production processes. Engineer-Programmer.

CERTIFICATION

- **Atlassian Certifications**
  ACP-500, ACP-600, ACP-620
- **AWS Certified Solution Architect**