Artem Sh.
Senior System & Network Administrator

SUMMARY

- Software engineer with over 10 years of experience in Information Technology;
- Expertise in application packaging and deployment, scripting, processes automation, and problem-solving;
- Certified in Azure and experienced in working with Azure technologies;
- Proficient in scripting languages such as PowerShell, Bash, VBScript, CMD, and SQL;
- Skilled in software packaging, application virtualization, deployment, incident solving, and troubleshooting;
- Strong knowledge of MSI, MSIX, App-V, Hyper-V, VDI, and Active Directory;
- Experienced in working with software distribution tools like Intune, SCCM, and App Volumes.

TECHNICAL SKILLS

Main Technical Skills	Microsoft Intune (5 yr.)
.NET Platform	Azure (5 yr.)
Security	Microsoft Intune (5 yr.), SCCM
Cloud Platforms, Services & Computing	Azure (5 yr.)
Azure Cloud Services	Azure DevOps (10 yr.), Hyper-V
Deployment, CI/CD & Administration	Active Directory, Application Packaging (10 yr.), Jenkins (10 yr.)
Virtualization, Containers and Orchestration	Application Virtualization (10 yr.), App-V, App Volumes
Version Control	GitHub (10 yr.)
Operating Systems	Linux, macOS (10 yr.), RedHat (10 yr.), Windows (10 yr.)
Platforms	Microsoft Power Platform (10 yr.)
Project Management & Administration	Problem Solving (10 yr.)
Soft Skills	troubleshooting

Web/App Servers, Middleware	Windows Server (10 yr.)
Other Technical Skills	Documentation (10 yr.), Incident Solving (10 yr.), MSI, MSIX, Processes Automation (10 yr.), Scripting (10 yr.), Software Engineering Best Practices (10 yr.), Software Packaging (10 yr.), VDI

WORK EXPERIENCE

Software Engineer, Infopulse

Duration: 01/2010 - Present
Summary: Responsible for software packaging, application virtualization, deployment, incident solving and troubleshooting.
Responsibilities: Create software installations following the Software Engineering Best Practices Produce automated test scripts and define environments to conduct test activities Analyze, troubleshoot and solve problems in a timely and accurate manner Write clear and detailed technical specifications and documentation Work on the customer site to ensure close cooperation and coordination with on-shore departments.
Technologies: MSI, MSIX, App-V, Hyper-V, VDI, Active Directory, Intune, SCCM 2012, SCCM 2007, App Volumes, Jenkins, GitHub, Microsoft Azure, Azure DevOps, Microsoft Power Platform.

Software Engineer, Prominvestbank

Duration: 07/2006 - 01/2010
Summary: Deploy, maintain, and support workstations in Head Office and numerous of Regional Branches.
Responsibilities: Administer Sybase databases. Apply updates, make backups, generate queries and reports on demand Install and support of the system Client-Bank Work in close cooperation with end-users.
Technologies: Sybase, Client-Bank.

EDUCATION

Economic Cybernetics
Institute of Business and Modern Technologies

CERTIFICATION

- **MCTS: Windows 7, Configuration**
  12/2010
- **MCTS: Administering and Deploying System Center 2012 Configuration Manager**
  11/2014
- **AZ-100 Microsoft Azure Infrastructure and Deployment**
  12/2018