

# Artem Sh.

## Senior System & Network Administrator

### SUMMARY

- Software engineer with over 10 years of experience in Information Technology; - Expertise in application packaging and deployment, scripting, processes automation, and problem-solving; - Certified in Azure and experienced in working with Azure technologies; - Proficient in scripting languages such as PowerShell, Bash, VBScript, CMD, and SQL; - Skilled in software packaging, application virtualization, deployment, incident solving, and troubleshooting; - Strong knowledge of MSI, MSIX, App-V, Hyper-V, VDI, and Active Directory; - Experienced in working with software distribution tools like Intune, SCCM, and App Volumes.

### TECHNICAL SKILLS

<b>Main Technical Skills</b>	Microsoft Intune (5 yr.)
<b>.NET Platform</b>	Azure (5 yr.)
<b>Security</b>	Microsoft Intune (5 yr.), SCCM
<b>Cloud Platforms, Services &amp; Computing</b>	Azure (5 yr.)
<b>Azure Cloud Services</b>	Azure DevOps (10 yr.), Hyper-V
<b>Deployment, CI/CD &amp; Administration</b>	Active Directory, Application Packaging (10 yr.), Jenkins (10 yr.)
<b>Virtualization, Containers and Orchestration</b>	Application Virtualization (10 yr.), App-V, App Volumes
<b>Version Control</b>	GitHub (10 yr.)
<b>Operating Systems</b>	Linux, macOS (10 yr.), RedHat (10 yr.), Windows (10 yr.)
<b>Platforms</b>	Microsoft Power Platform (10 yr.)
<b>Project Management &amp; Administration</b>	Problem Solving (10 yr.)
<b>Soft Skills</b>	troubleshooting
<b>Web/App Servers, Middleware</b>	Windows Server (10 yr.)
<b>Other Technical Skills</b>	Documentation (10 yr.), Incident Solving (10 yr.), MSI, MSIX, Processes Automation (10 yr.), Scripting (10 yr.), Software Engineering Best Practices (10 yr.), Software Packaging (10 yr.), VDI

## WORK EXPERIENCE

### Software Engineer, Infopulse

**Duration:** 01/2010 - Present

**Summary:** Responsible for software packaging, application virtualization, deployment, incident solving and troubleshooting.

**Responsibilities:** Create software installations following the Software Engineering Best Practices Produce automated test scripts and define environments to conduct test activities Analyze, troubleshoot and solve problems in a timely and accurate manner Write clear and detailed technical specifications and documentation Work on the customer site to ensure close cooperation and coordination with on-shore departments.

**Technologies:** MSI, MSIX, App-V, Hyper-V, VDI, Active Directory, Intune, SCCM 2012, SCCM 2007, App Volumes, Jenkins, GitHub, Microsoft Azure, Azure DevOps, Microsoft Power Platform.

### Software Engineer, Prominvestbank

**Duration:** 07/2006 - 01/2010

**Summary:** Deploy, maintain, and support workstations in Head Office and numerous of Regional Branches.

**Responsibilities:** Administer Sybase databases. Apply updates, make backups, generate queries and reports on demand Install and support of the system Client-Bank Work in close cooperation with end-users.

**Technologies:** Sybase, Client-Bank.

## EDUCATION

### Economic Cybernetics

Institute of Business and Modern Technologies

## CERTIFICATION

- **MCTS: Windows 7, Configuration**  
12/2010
- **MCTS: Administering and Deploying System Center 2012 Configuration Manager**  
11/2014
- **AZ-100 Microsoft Azure Infrastructure and Deployment**  
12/2018

