Svitlana K
Middle QA Engineer (Mobile, Web) with background in BA

SUMMARY

- QA Engineer with a strong analytical background. Commercial experience since 2019.
- Hands on on both Mobile (iOS and Android native applications) and web applications.
- Proficient in employing OS emulation tools like BrowserStack and Azure Storage Emulator, and Remote Test Lab.
- Expertise includes hands-on experience with Windows, Android, iOS, HTML, CSS, SQL, and managing databases using MS SQL.
- Demonstrates comprehensive abilities in web and mobile application testing, front-end, back-end, and API testing, and database management: Postman, Swagger, and TestRail.

TECHNICAL SKILLS

Main Technical Skills	Browserstack (2 yr.), Azure Blob Storage (1 yr.), TestRail, Postman (2 yr.), Remote Test Lab
AI & Machine Learning	AI
Android Libraries and Tools	Android APIs, Android Studio
Salesforce Ecosystem	Salesforce Lightning Framework
JavaScript Libraries and Tools	Strapi
Databases & Management Systems / ORM	Microsoft SQL Server, PostgreSQL, SQL
UI Frameworks, Libraries, and Browsers	CSS, Google Chrome, HTML, Microsoft Edge, Mozilla Firefox, Opera, Safari
Amazon Web Services	AWS CloudTrail
Azure Cloud Services	Azure Blob Storage (1 yr.), Azure DevOps (1 yr.), Azure Storage, MS Azure Storage Emulator
Google Cloud Platform	Google Docs (1 yr.)
QA, Test Automation, Security	A/B Testing, API testing, Browserstack (2 yr.), Chrome Developer Tool, Fiddler, Magnolia, Mantis, Portman, Postman (2 yr.), TestFlight (1 yr.), TestRail, TFS, Zeplin
Third Party Tools / IDEs / SDK / Services	Algolia (1 yr.), Android Studio, ClickUp (1 yr.), Office 365, Office 365 (3 yr.)

Platforms	Android, CMS, CRM, ERP (1 yr.), Umbraco (1 yr.), Zoom (1 yr.)
SDK / API and Integrations	Android APIs, API, API testing, Swagger (2 yr.)
Collaboration, Task & Issue Tracking	Atlassian Confluence (2 yr.), Atlassian Trello (1 yr.), Atlassian Trello, Jira (3 yr.), Slack (2 yr.)
File Systems, Storage	iCloud, OneDrive (1 yr.)
Operating Systems	iOS, Windows
Deployment, CI/CD & Administration	Mantis
UI/UX/Wireframing	Microsoft Visio, UI/UX
iOS Libraries and Tools	TestFlight (1 yr.)
Other Technical Skills	DevTools, Pencil (1 yr.), Silicon Labs

WORK EXPERIENCE

QA Engineer, NDA

(July 2025 - January 2026)

Project name: Application for counting lightning flashes

Description: Web application for calculating the probability of lightning striking a building based on its parameters, location, protective devices, and the construction features of the buildings and infrastructure located around the facility. Also includes the option of generating protection measure scenarios with AI and reports.

Responsibilities and Key Accomplishments:

- Front-end and back-end testing;
- Communication with stakeholders;
- Meetings with team members for discussing new features;
- Work with Database;
- Making of test artifacts;
- Making reports;
- Inventing new features and improving UX.

Programming languages, tools, and technologies: Slack, Zoom, Swagger, Confluence, Asure DevOps, PostgreSQL, Google docs, MS office.

QA Engineer/Business Analyst, NDA

(October 2024 - July 2025)

Project name: Taxi application

Description: Web and mobile application for taxi and delivery services for passengers, taxi drivers, administrators, and other roles. Passengers can order a taxi and delivery, and track the location of their driver; drivers can receive and perform rides, and receive money

and a rate for those. Administrator's role includes editing rides, customer support, creating orders, and administrating users.

Responsibilities and Key Accomplishments:

- Front-end and back-end testing;
- Communication with stakeholders;
- Preparing user stories and tickets for the team;
- Meetings with team members for discussing new features;
- Control over deadlines;
- Making of test artifacts;
- Making reports;
- Inventing new features and improving UX.

Programming languages, tools, and technologies: Jira, Slack, Zoom, Swagger, Confluence, Google docs, MS office.

QA Engineer/Business Analyst, NDA

(July 2024 – February 2025)

Project name: L.I.E.S

Description: Native application for detecting lies via patient's face, reaction, and other indicators using AI technology. Used by hospitals and other institutions for working with military men, and criminals for their rehabilitation. Includes mechanisms for storing the data, analysis of the results, and generating recommendations for patients.

Responsibilities and Key Accomplishments:

- Front-end and back-end testing;
- Communication with stakeholders;
- Preparing tickets for the team;
- Work with technical documentation;
- Control over deadlines;
- Making of test artifacts;
- Making reports;
- Inventing new features and improving UX.

QA Engineer, NDA

(December 2023 – July 2024)

Project name: Webshop

Description: Application for selecting and purchasing metal goods, with an opportunity to track the order, get information about the distributor of the product, and reading of articles devoted to the industry.

Responsibilities and Key Accomplishments:

- API and front-end testing;
- Creating test artifacts;
- Testing of mobile versions of the app (IOS, Android);
- Preparing tickets for the team;
- Work with technical documentation;
- Updating Confluence files for the whole team;
- Making reports;

- Inventing new features.

Programming languages, tools, and technologies: Umbraco, Postman, MS Office, Jira, Slack, Confluence.

QA Engineer, NDA

(June 2023 – December 2023)

Project Name: HelloDoc

Description: System for finding and selecting doctors, arranging online meetings, and appointments with them, receiving prescriptions, and making personal medical cards for patients. Contains web and mobile versions.

Responsibilities and Key Accomplishments:

- Communicating with customers and understanding their needs;
- Making user stories and tasks for the team;
- Setting up a bug tracker;
- Testing mobile (Android, IOS) and web applications;
- Performing different kinds of front-end and API testing;
- Creating of testing artifacts;
- Taking part in creating requirements documentation;
- Making demos for the team;
- Adding content pages in CMS;
- Communicating with the team members to discuss our tasks and bugs;
- Control over the productivity of the team.

Programming languages, tools, and technologies: Postman, Swagger, ERP, BrowserStack, Azure DevOps; TestFlight, MS Azure Storage Explorer, MS Azure Storage Emulator, Magnolia, MS Office, Jira Software, Confluence.

Business analyst/QA Engineer, NDA

(August 2022 – June 2023)

Project Name: Webshop B2B

Description: Web and mobile application for selecting and ordering products associated with metallurgy, which has a function of order tracking.

Responsibilities and Key Accomplishments:

- Communicating with customers and understanding their needs;
- Making user stories and tasks for the team;
- Setting up a bug tracker;
- Testing of mobile versions (IOS, Android)
- Back-end and front-end testing;
- Making stand-ups, plannings, and groomings;
- Creating checklists, test cases, and bug reports;
- Creating requirements documentation;
- Inventing useful features for the application;
- Making demos for the team;
- Adding content pages in CMS;
- Communicating with the team members to discuss our tasks and bugs.

Programming languages, tools, and technologies: Jira Software, Confluence, Postman, Swagger, Perfion, Algolia, ERP, BrowserStack, Azure DevOps, OneDrive, MS Azure Storage Explorer, MS Azure Storage Emulator, Umbraco, MS Office.

QA Engineer, NDA

(January 2022 – July 2022)

Project Name: Mobile application for paying tips

Description: A mobile system for paying tips directly to the waiter's card. It also allows selecting a sum of tips, paying the bill, splitting, or sharing it.

Responsibilities and Key Accomplishments:

- Communicating with customers and understanding their needs;
- Analysis of business needs of the customer;
- Creating bug reports, test cases, and check-lists;
- Different kinds of mobile testing;
- Inventing useful features for the application;
- Creating tasks for the development team;

Programming languages, tools, and technologies: Jira Software, Postman, Swagger, TestFlight, Android studio, Algolia, MS SQL, MS Office.

QA Engineer, NDA

(June 2021 – January 2022)

Project Name: Management Reporting System

Description: Web system for capturing the sorts of data needed to run the business. The web application provides solutions for people to create and gather various reports. This application is also responsible for the distribution of reports to the stakeholders.

Responsibilities and Key Accomplishments:

- Communicating with customers and understanding their needs;
- Preparing technical documentation;
- Full-stack testing;
- Analyzing the results of A/B testing;
- Creating tasks for the development team;
- Creating reports.

Programming languages, tools, and technologies: Azure DevOps, MS SQL, Postman, Confluence, Jira, TestCase lab, MS Office.

QA engineer, NDA

(April 2021 – June 2021)

Project Name: CRM for hospitals

Description: A private clinic application designed for patients seeking medical services. The application is designed to find doctors, with whom you can make an appointment a doctor of the required specialization:

- Get an online response;
- Maintain a medical record keeping the doctor's records;

- Pay for medical services via the Internet.

Responsibilities:

- Communicating with customer and development teams and coordinating delivery processes;
- Writing of business documentation;
- Creating tickets for developers;
- Web application testing;
- Mobile testing on IOS and Android;
- Front-end testing;
- API testing;
- Using common sense working with requirements.

Tools and technologies: MS Office, Confluence, Portman, TestFlight, Android studio, Swagger, TestRail, Jira.

QA engineer, NDA

(January 2021 – March 2021)

Project Name: WIP

Description: Stock exchange web app for musical bands and catering establishments where bands could find a place to perform their concerts and restaurants could find groups to entertain their customers.

Responsibilities and Key Accomplishments:

- Establishing communication between stakeholders;
- Front-end testing;
- Back-end testing;
- Mobile testing (Android, IOS);
- Creating technical documentation;
- Requirements management and record keeping;
- Operational activities.

Programming languages, tools, and technologies: Jira, Strapi, Postman, TestRail, Fiddler, Swagger, MS Office, BrowserStack.

Business analyst/ QA Engineer, NDA

(March 2020 – December 2020)

Project Name: Aipim

Description: Web/mobile application used to automatize the processes of making orders in a restaurant, reserving tables, making payments for customers, and servicing visitors for waiters and hostesses.

Responsibilities and Key Accomplishments:

- Function feasibility analysis annexes;
- Analyzing risks connected with the project;
- Making calls with customers to clarify details of the project;
- Web and mobile (IOS, Android) testing;
- Testing UI/UX and back-end;
- Creating bug reports and other artifacts;

- Creating tickets for the team;
- Making tasks for developers in ClickUp and controlling their performance.

Programming languages, tools, and technologies: SQL, Postman, Swagger, ClickUp, Android studio, TestFlight, MS Office.

QA Engineer, NDA

(December 2019 – March 2020)

Project Name: CRM

Description: Sales and customer management system which includes programs for collecting customer data, managing transactions, monitoring managers, analytics, and forecasting.

Responsibilities and Key Accomplishments:

- Testing web-based and mobile applications;
- API testing;
- Writing test documentation (test plan, test cases, bug reports);
- Test planning;
- Interacting with customers (via video calls and messaging);
- Analysis of test results.

Programming languages, tools, and technologies: SQL, Postman, Swagger, ClickUp, Android studio, TestFlight, MS Office.

QA Engineer, NDA

(October 2019 – December 2019)

Project Name: Matcher

Description: This web application is intended for generating URLs with redirects onto the advertiser's page. Instagram bloggers add these links to their stories so that they attract more visitors to the advertiser's page and then count the number of people who follow URLs. As a result, the advertiser gets a report with information about these users and statistics about the blogger's efficiency.

Responsibilities and Key Accomplishments:

- Testing web-based applications: smoke, UI, UX, cross-browser, black-box, manual functional, and regression testing;
- Writing test documentation;
- Performing mobile application testing on IOS and Android devices;
- Requirements testing and updating due to customer's wishes;
- Communicating with customers;
- Making tasks for developers and complying with deadlines;
- Issuing an invoice to the customer;
- Prioritization of tasks.

Programming languages, tools, and technologies: MS SQL, TestRail, TFS, HTML, and CSS.

EDUCATION

- Specialist’s degree in International economics and foreign languages. National University (2009 – 2015)
- QA courses (2019)

LANGUAGES:

- English: B2 (Upper-Intermediate)
- German: A1