

Priscilla Macaulay

Customer Service Representative

Microsoft PowerApps, Service Manager

Profile

Customer service professional with extensive experience in delivering exceptional service and support. Known for strong communication skills, problem-solving abilities, and a customer-centric approach. Proficient in handling diverse customer inquiries, resolving issues efficiently, and enhancing customer satisfaction. Demonstrated success in streamlining customer service processes, implementing effective solutions, and fostering positive client relationships. Proven track record in improving service quality and achieving high customer retention rates through strategic initiatives and a commitment to excellence.

Details

None

PriscillaMacaulay@upstaff.com

Skills

Research Skills

Conflict Management

support